

LC 241

Dual pump unit

Installation and operating instructions



LC 241 dual pump unit
Installation and operating instructions
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<http://net.grundfos.com/qr/i/99480978>

LC 241

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English (GB) Installation and operating instructions

Original installation and operating instructions

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1. General information



Read this document before you install the product. Installation and operation must comply with local regulations and accepted codes of good practice.

1.1 Hazard statements

The symbols and hazard statements below may appear in Grundfos installation and operating instructions, safety instructions and service instructions.

**DANGER**

Indicates a hazardous situation which, if not avoided, will result in death or serious personal injury.

**WARNING**

Indicates a hazardous situation which, if not avoided, could result in death or serious personal injury.

**CAUTION**

Indicates a hazardous situation which, if not avoided, could result in minor or moderate personal injury.

The hazard statements are structured in the following way:

**SIGNAL WORD****Description of the hazard**

Consequence of ignoring the warning

- Action to avoid the hazard.

1.2 Notes

The symbols and notes below may appear in Grundfos installation and operating instructions, safety instructions and service instructions.



Observe these instructions for explosion-proof products.



A blue or grey circle with a white graphical symbol indicates that an action must be taken.



A red or grey circle with a diagonal bar, possibly with a black graphical symbol, indicates that an action must not be taken or must be stopped.



If these instructions are not observed, it may result in malfunction or damage to the equipment.



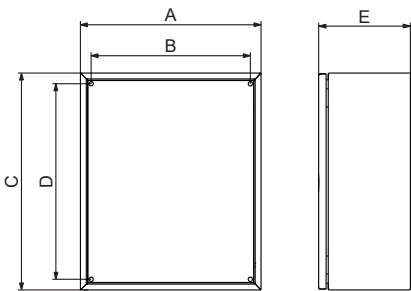
Tips and advice that make the work easier.

2. Installing the product

2.1 Location

Install the product in a location that meets the following requirements:

- Place the product in a flood-safe place.
- Make sure that the ambient temperature is within the limits.
- Install the product as close as possible to the connected pumps, sensors, and accessories.
- The product must be protected from direct sunlight.
- The product must be easily accessible.



- We recommend that you install the product in a protective shed or enclosure to avoid direct sunlight and rain.
- Indoor installation: The product must be installed in a well-ventilated room to ensure cooling of its components.

2.2 Mechanical installation

2.2.1 Installing the control unit

The product is designed to be mounted on a flat and vertical surface. The cable glands must face downwards.

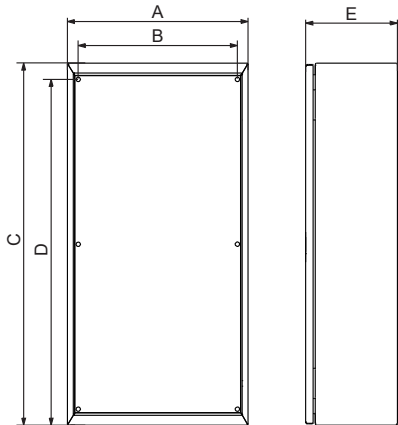


To ensure sufficient ventilation, allow at least 150 mm (5.9") of space on either side of the cabinet.

1. Drill holes in the surface. Use the measurements below depending on the type of cabinet. See the product's data booklet for more information about cabinet types.
2. Insert wall plugs, if applicable.
3. Fit the four screws in the mounting holes and cross-tighten the screws.

Type	Dimensions [mm] (inches)				
	A	B	C	D	E
Plastic cabinet	278 (10.9)	254 (10)	378 (14.9)	354 (13.9)	180 (7)
Metal cabinet	500 (19.7)	455 (17.9)	600 (23.6)	525 (20.7)	250 (9.8)
Metal cabinet	500 (19.7)	455 (17.9)	700 (27.6)	625 (23.6)	250 (9.8)

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Type	Dimensions [mm] (inches)				
	A	B	C	D	E
Plastic cabinet	278 (10.9)	254 (10)	558 (21.9)	534 (21)	130 (5.12)
Plastic cabinet	378 (14.9)	354 (13.9)	558 (21.9)	534 (21)	180 (7)

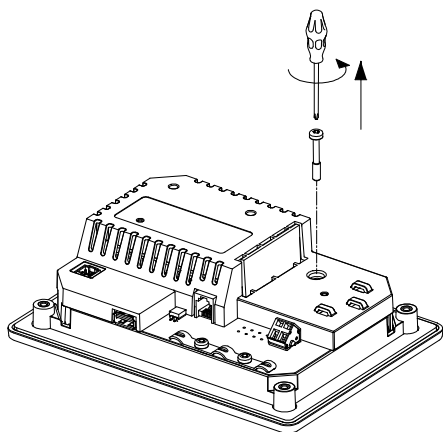
2.2.2 Installing a communication interface module

You can fit a communication interface module (CIM) in the control unit to enable communication with external systems. The module is optional and is not delivered with the product. See the installation and operating instruction for the module regarding electrical connections.

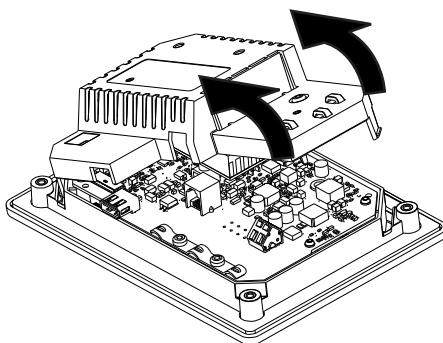


Use an antistatic service kit when handling electronic components. This prevents static electricity from damaging the components.

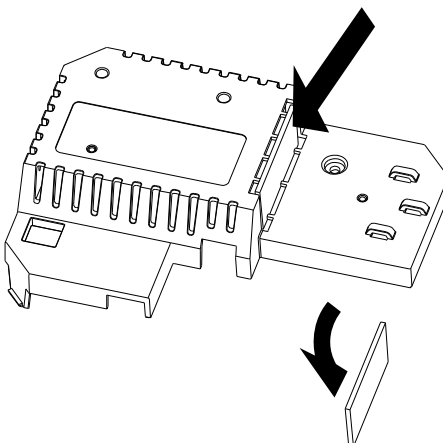
1. Remove the screw in the back cover of the CU product.



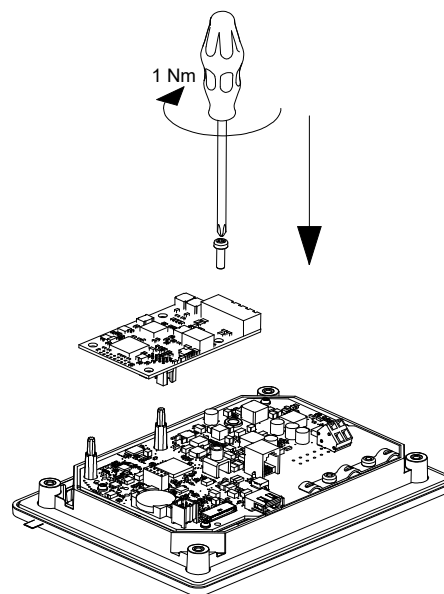
2. Remove the back cover.



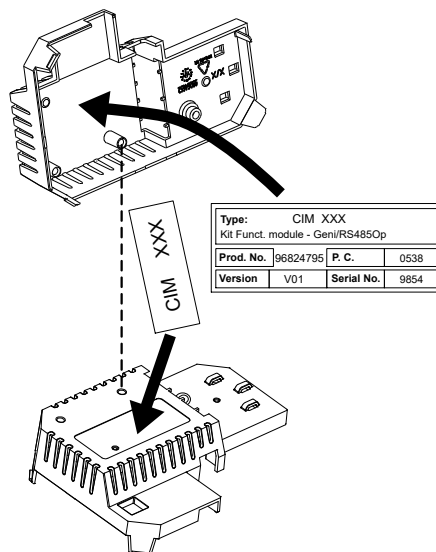
3. Break off the tap.



4. Fit the CIM module.



5. If supplied, place the labels on the back cover.



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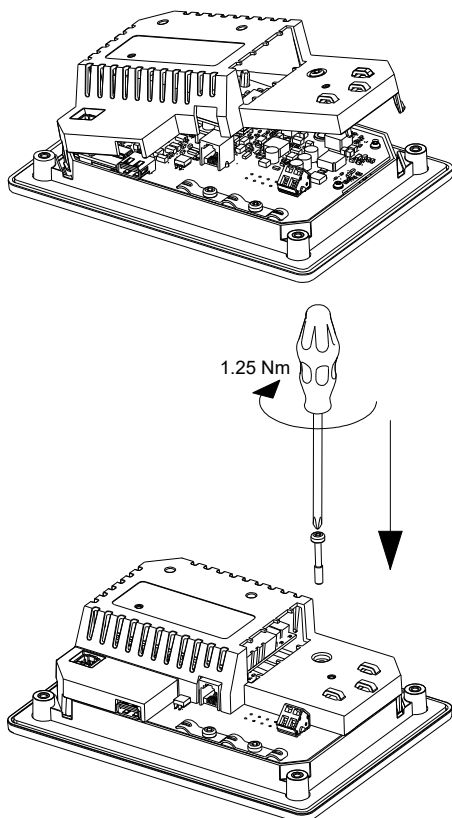
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TM071906

TM071977

TM071908

6. Refit the back cover to the CU product and secure it with the mounting screw. Secure cables using the cable tie holders.



Lead the low-voltage wires from the CIM module through the right side of the cable tray.

Related information

8.14 Code 159 (Communication error CIMxxx)

2.3 Electrical connection

2.3.1 Motor overload protection

For installation of the motor overload protection, follow the manufacturer's installation manual.

2.3.2 Protection of controller and supply cables

The controller and power cables must be overload-protected. The protection must be accomplished using components such as:

- fuse of melt type gL and gG
- fuse type gD
- circuit breaker of type C.

See the rated current for this specific product on the product nameplate.

See the maximum fuse size for this specific product on the product nameplate.

Related information

4.6.1 Nameplate

2.3.3 Connecting the pump supply and power supply

Pumps are typically equipped with PTC/Klixon sensors (thermal switched) which protect against overheating.

Some also have moisture sensors indicating water in the pump.

DANGER

Electric shock

Death or serious personal injury

- If national legislation requires a Residual-Current Device (RCD) or equivalent in the electrical installation, this must be of at least type B, due to the nature of the constant DC leakage current.



WARNING

Electric shock

Death or serious personal injury

- Switch off the power supply before making any electrical connections. Make sure that the power supply cannot be switched on accidentally.
- Remember to indicate where the main switch is located by placing a label or similar on the control unit.
- Make sure that the voltage between the phase and neutral does not exceed 250 VAC.
- Electrical connections must be carried out according to the wiring diagrams.



Do not add additional components other than those illustrated on the wiring diagram. Do not use unused pin holes for other connections.



Do not connect the phase inputs to the IO 242 module if the input is higher than 3 x 480 VAC.



All cable glands and plugs must be mounted after the installation is completed.

If the gaskets are not pre-mounted on the cable glands, mount them on the cable glands before the control unit is mounted on the wall.



For the US market only, use flexible metal conduits (FMC) only.



For the PTC connection, do not connect the third wire (common wire). It must be isolated with a cable-end cap.

The residual-current circuit breaker must be marked like this:



Take into account the total leakage current of all the electrical equipment in the installation.

1. Check that the supply voltage and frequency correspond to the values stated on the nameplate.
2. Cut the power supply and pump cables as short as possible.
3. Before switching the power on, check all voltages with a multimeter and ensure that the voltage between neutral and each phase does not exceed 250 VAC.

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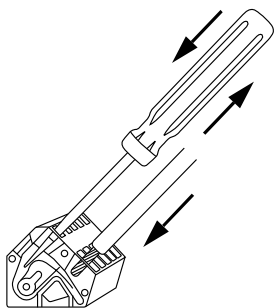
4. Connect the power cables and pump cables according to the relevant electrical diagram, including the cables from the motor temperature and moisture sensor, if any. Tighten the terminal screws to the correct torque. See table.

Note that all wires must be secured inside the cabinet using cable ties. All cable glands must be mounted and plugged, even if they are not in use, to ensure the correct IP protection level.

Remember to remove the jumper from the PTC terminal if you are connecting cables from the temperature sensor to the PTC terminals.

Lead the wires through the left side of the cable tray. See appendix A for examples.

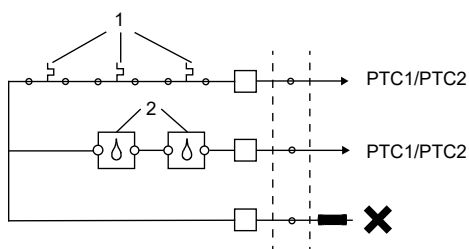
Terminal block	Torque [Nm]
Pump contactor	1.2 - 1.5
Power supply	1.2 - 1.5
Cable glands	2.5



TM070570

Connecting a wire to a terminal with spring clamps

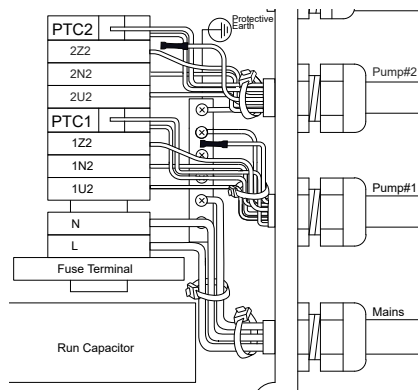
5. In case there is only a PTC sensor present in the pump, the two wires from the PTC sensor have to be connected directly to the PTC terminals.
6. In cases where PTC and moisture sensors are present, you end up with three wires: a PTC wire, a moisture sensor wire and a common wire. Connect only the PTC wire and the moisture sensor wire. The common wire must be isolated. In Grundfos GO Remote, you must select that both the PTC wire and the moisture sensor wire are connected, and select a cool-down time for the thermal protection.



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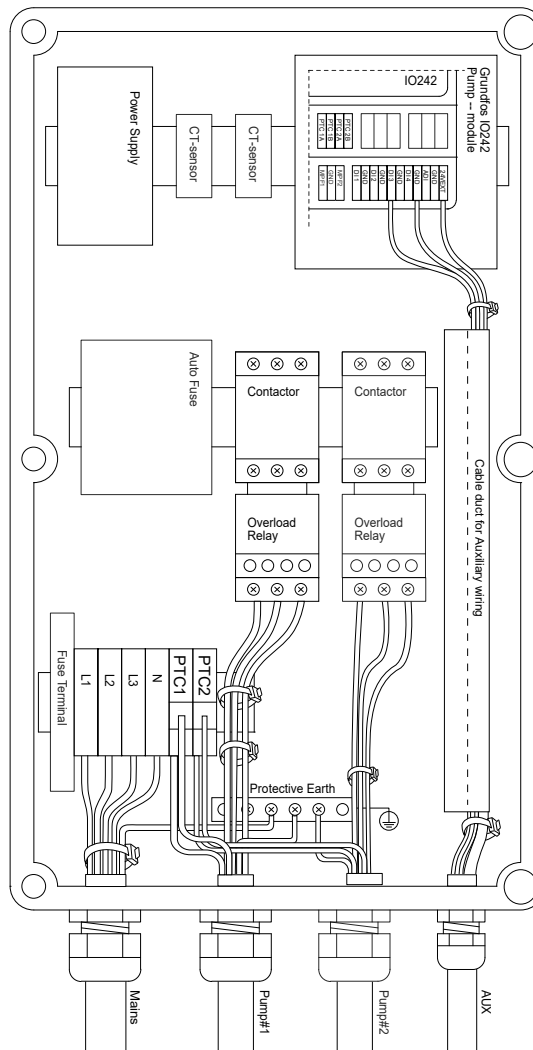
PTC connection

Pos.	Description
1	PTC/Klixon sensors
2	Moisture sensors



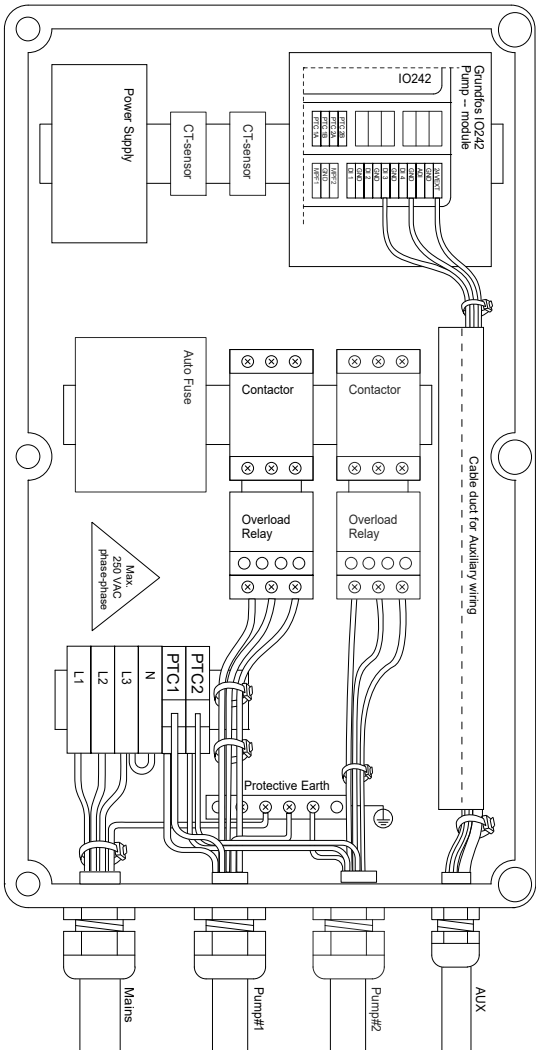
Recommended PTC wiring

Example:



TM072523

Three-phase connections for two pumps



TM072552

Three-phase connections for two pumps without neutral, for Norway only

Related information

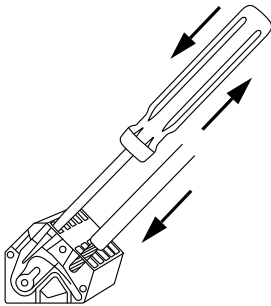
- 8.2 Code 2 (Power phase missing)
- 8.4 Code 9 (Power phase sequence wrong)
- 8.16 Code 181 (Signal fault, PTC input)

2.3.4 Connecting a level sensor

You can either connect an analog level sensor, such as a pressure sensor, or a digital level sensor, such as a float switch.

1. Lead the wires through one of the cable glands and the cable tray.
2. Depending on the type of cable, take one of the following actions:
 - For low-voltage cables, lead the wires through the right side of the cable tray.
 - For signal cables that in the event of an insulation fault can obtain high-voltage potential, lead the wires through the left side of the cable tray.
3. Depending on the type and function of the sensor, connect the wires to the following terminals:

Sensor type	Sensor function	Terminals
Analog	All levels	ADI - GND - 24 V
	Dry-running level	DI1 - GND
	Stop level	DI2 - GND
Digital	Start level, pump 1	DI3 - GND
	Start level, pump 2	DI4 - GND
	High level	ADI - GND



TM070570

Related information

3.6 Configuring the IO terminals using Grundfos GO Remote

2.3.5 Connecting an alarm device

You can connect an alarm device, such as a buzzer or a lamp, to the output relays **Alarm 1** and **Alarm 2**. The control unit triggers the alarm device when it detects an alarm or a warning. You can change the behaviour of the outputs with Grundfos GO Remote under **Relay output 1** and **Relay output 2**.

You can also set the alarm device to be activated during normal operation. It will only be deactivated in case of an alarm, a warning, or mains failure. The setting is made in Grundfos GO Remote.

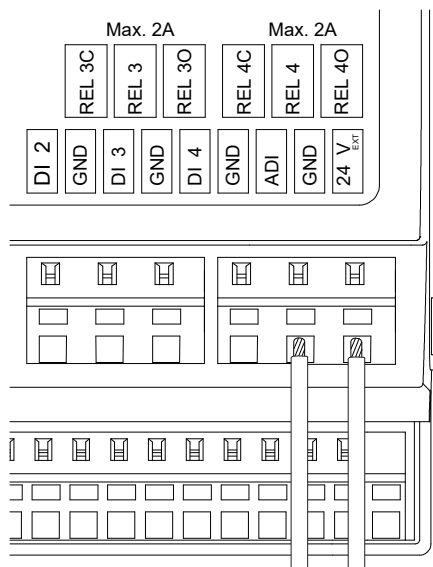
Go to **Settings > IO 242 > Relay output > Function**.

Default settings of the terminal blocks

Terminal block	Default function
Alarm 1	All alarms
Alarm 2	High level

1. Lead the wires through one of the cable glands and the cable tray.
2. Depending on the type of wire, take one of the following actions:
 - For low-voltage cables, lead the wires through the right side of the cable tray.
 - For signal cables that in the event of an insulation fault can obtain high-voltage potential, lead the wires through the left side of the cable tray.
3. Depending on the type of alarm device, connect the wires to the relevant terminals. Note that all wires must be secured inside the cabinet using cable ties.
 - **NO** (Normally Open) and **C** (Common)
 - **NC** (Normally Closed) and **C** (Common).

- Tie the wires with cable ties.



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3. Starting up the product

3.1 Connecting to Grundfos GO Remote

Before connecting the product to Grundfos GO Remote, the Grundfos GO Remote app must be downloaded to your smartphone or tablet. The app is free of charge and available for iOS and Android devices.

- Open Grundfos GO Remote on your device. Make sure that Bluetooth is enabled.
Your device must be within reach of the product to establish Bluetooth connection.
- Press the Bluetooth **CONNECT** button on Grundfos GO Remote.
- Press the connect button on the operating panel. The blue LED above the connect button is flashing until your device is connected. Once the connection is established, the LED will be permanently on.
Grundfos GO Remote is now loading the data for the product.

Related information

[3.4 How to enable Bluetooth on the operating panel](#)

[3.5 How to disable Bluetooth on the operating panel](#)

3.2 Startup wizard on Grundfos GO Remote

The product is designed for Bluetooth communication with Grundfos GO Remote.

Once you have connected your product to Grundfos GO Remote, a startup wizard appears. Follow the instructions to make your settings.

Grundfos GO Remote enables you to set functions and gives you access to status overviews, technical product information and current operating parameters.

3.3 Startup wizard on the operating panel

The first time the control unit is switched on, a startup wizard will guide you through the basic settings. You can select the sensor type and sensor levels. For some products, you can also set the nominal pump current and number of phases.

If you have an analog sensor, select **S-1** and set the height of the different levels, from dry running to high level.

If you have a digital sensor, select **S-2** and enable or disable the dry-running level, the start level for pump 2, if available and the high level.

To change settings, use the **Up** and **Down** buttons on the operating panel.

Use the **OK** button to confirm each setting and navigate to the next setting.

For filling applications, you must use Grundfos GO Remote. Units can only be changed with Grundfos GO Remote.

Designation	Description
S-1	Analog sensor
S-2	Digital sensor

Related information

[6.1 Setting the application type with Grundfos GO Remote](#)

[6.24 Starting the startup wizard with the operating panel](#)

3.4 How to enable Bluetooth on the operating panel

If the Bluetooth signal on the operating panel has been disabled for some reason, you are not able to connect with Grundfos GO Remote. You must enable Bluetooth first.

- Press and hold the connect button on the operating panel for 15 seconds. Wait for the blue LED to light up.
- Press the Bluetooth **CONNECT** button on Grundfos GO Remote.
- Press the connect button on the operating panel. The blue LED above the connect button is flashing blue until your device is connected.
Grundfos GO Remote is now loading the data for the product.

Related information

[3.1 Connecting to Grundfos GO Remote](#)

3.5 How to disable Bluetooth on the operating panel

In some installation areas, it is not allowed to have a Bluetooth signal enabled during operation. After installation, the Bluetooth signal must be disabled manually.

- Press and hold the connect button on the operating panel for 15 seconds. Wait for the blue LED to switch off.
Grundfos GO Remote is no longer connected to the product.

Related information

[3.1 Connecting to Grundfos GO Remote](#)

3.6 Configuring the IO terminals using Grundfos GO Remote

The control unit is equipped with configurable input and output terminals. Using Grundfos GO Remote, you can configure the terminals for different functions, depending on the device connected to the terminals.

- Go to **Settings > IO 242**.
- Select the terminal you wish to configure and follow on-screen instructions.



You can find the names of the terminals inside the control unit.

Related information

[2.3.4 Connecting a level sensor](#)

[8.7 Code 25 \(Wrong configuration\)](#)

[8.17 Code 191 \(High water level\)](#)

[8.18 Code 205 \(Level switch inconsistency\)](#)

[9. Technical data](#)

3.7 Testing the product

When you have made all the electrical installations and completed the startup wizard, you can test the system.

For emptying applications:

- Fill the pit with water and check that the pump starts automatically at the defined level.
- Test the dry-running function by starting the pump manually and wait while the pit with the pump is emptied. Check that the control unit indicates an alarm and stops the pump when the defined level is reached.

- Test the high-level function by stopping the pump manually and continue to fill the pit with water. Check that the control unit indicates an alarm when the defined level is reached. Set the pump to **Auto** and observe that the pump starts and stops when the stop level has been reached.

For filling applications:

- Start by draining the tank to be filled. When the tank is empty and the start level is reached, the pump must start. When the tank is full and the stop level is reached, the pump must stop.
- Test the high-level function by stopping the pump manually and continue to fill the tank without the pump with water. Check that the control unit indicates an alarm when the defined level is reached.
- Test the dry-running function by starting the pump manually and wait while the tank with the pump is emptied. Check that the control unit indicates an alarm and stops the pump when the defined level is reached. If the pump is placed in a well, this test may not be possible since the pump cannot empty the well. Alternatively, pull the dry-run level switch up to simulate a dry-run situation. The same can be done with a pressure level sensor.

4. Product introduction

4.1 Product description

The level-control unit switches the pump on and off according to the liquid level measured by float switches or a pressure sensor. When the start level is reached, the pump starts, and when the liquid level has been lowered to the stop level, the pump is stopped by the control unit. An alarm is indicated in case of for example high-water level in the tank or sensor failure.

Basic settings are configured via the operating panel and advanced settings are configured with Grundfos GO Remote. Furthermore, you can read important operating parameters with Grundfos GO Remote.

4.2 Intended use

The product is designed to control one pump or two pumps.

The product can be configured for two purposes: emptying a wastewater pit or filling a pit or tank. The product can be used for network pumping stations, main pumping stations, commercial buildings and municipal systems.

If the product is used in an explosive environment, follow local regulations. If required use additional equipment.

The product must not be exposed to aggressive solvents or oil-containing liquids.

4.3 Features

The control unit features among others the following functions:

- support of up to two pumps
- manual and automatic control of the pump
- Bluetooth pairing with Grundfos GO Remote
- operating indication, such as power on and pump running
- alarm and warning indication, such as power phase missing and high-water level
- motor and phase failure protection
- setting of stop delays matching the actual operating conditions
- automatic alternation of pumps.

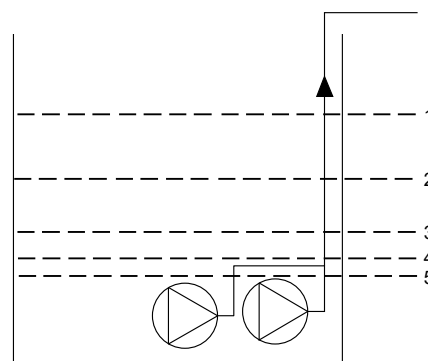
4.4 Application types

You can choose between two application types:

- **Empty**
- **Fill**.

You can set the application type with Grundfos GO Remote.

Empty



TM0713341

Pos.	Description
1	High level
2	Start level P2: start level for pump 2
3	Start level P1: start level for pump 1
4	Stop level
5	Dry-running level

The pump will start to empty the tank or pit when **Start level P1** is reached.

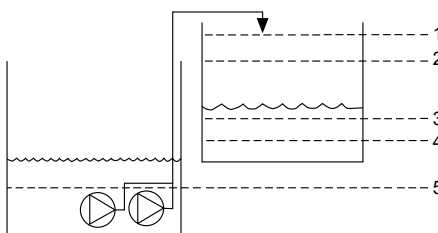
A second pump will start if the liquid level reaches **Start level P2**.

The pump stops when the liquid level is lowered to **Stop level**.

If the inflow of liquid exceeds the capacity of the installed pump, the level in the tank or pit will rise. Eventually, the **High level** sensor will register a high liquid level in the tank or pit. If set, the signal from the **High level** sensor can be used to activate an output relay which can then be used to give a visual or acoustic alarm or send a signal to a SCADA system.

If the pump is running and the liquid level in the tank or pit falls below the dry-running level, the dry-running protection will stop the pump to ensure that it is not damaged mechanically.

Fill



TM0713351

Designation	Description
1	High level
2	Stop level
3	Start level P1: start level for pump 1
4	Start level P2: start level for pump 2
5	Dry-running level

In the filling application, the pump is installed in a tank or well from where it pumps the liquid. The liquid is pumped into a second tank where the level sensors are installed.

The pump will start to fill the second tank when **Start level P1** is reached.

A second pump will start if the liquid level reaches **Start level P2**.

The pump stops when the liquid level reaches **Stop level**.

If the pump for some reason does not stop at **Stop level** and the liquid level keeps rising, the **High level** sensor will eventually register this. If set, the signal from the **High level** sensor can be

used to activate a relay output which can then be used to give a visual or acoustic alarm or send a signal to a SCADA system via a communication interface.

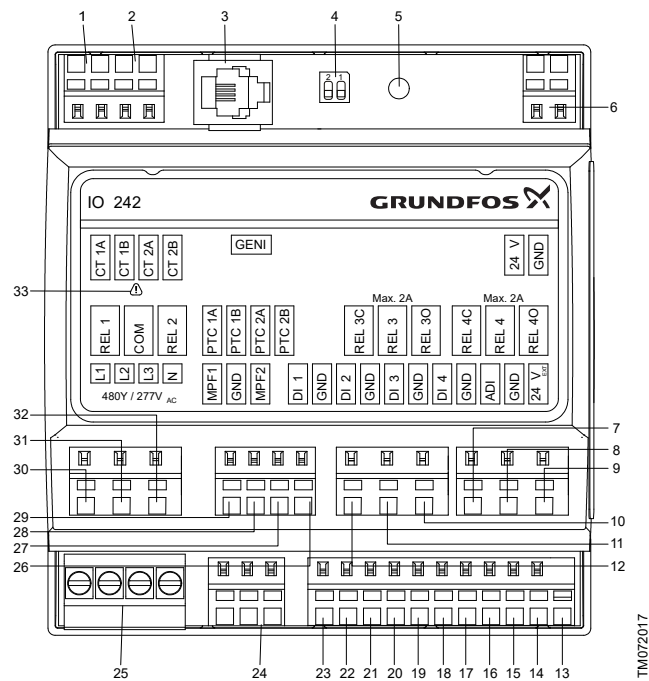
If the pump is running and the liquid level in the tank falls below the dry-running protection level, the dry-running protection will stop the pump to ensure that it is not damaged.

Related information

6.1 Setting the application type with Grundfos GO Remote

6.16.1 Automatic operation

4.5 Terminals



Remember to separate potentially low-voltage cables from potentially high-voltage cables when connecting them to the control unit.

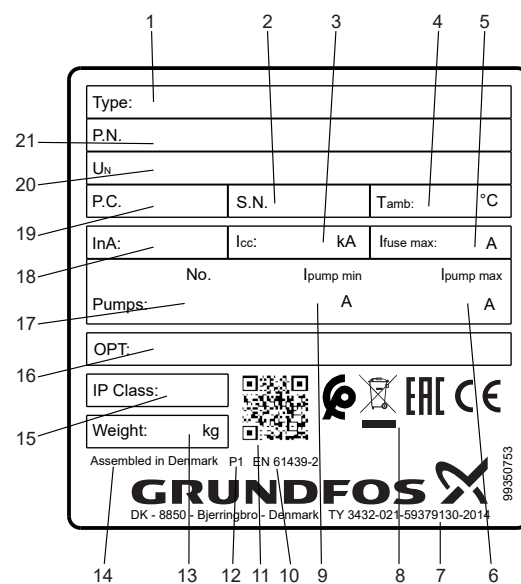
Pos.	Description
1	Current transformer, pump 1. Optional
2	Current transformer, pump 2. Optional
3	GENIbus
4	Switch for termination resistor, SW1
5	Not for use
6	Supply voltage, 24 VDC
7	User-configurable output relay 4, normally closed
8	User-configurable output relay 4, common
9	User-configurable output relay 4, normally open
10	User-configurable output relay 3, normally open
11	User-configurable output relay 3, common
12	User-configurable output relay 3, normally closed
13	Supply voltage for sensors, 24 VDC, max. 50 mA

Pos.	Description
14	Ground, GND
15	User-configurable analog or digital input
16	Ground, GND
17	Digital input 4
18	Ground, GND
19	Digital input 3
20	Ground, GND
21	Digital input 2
22	Ground, GND
23	Digital input 1
24	Motor-protection feedback
25	Phase monitoring
26	Temperature and moisture sensor input, pump 1
27	Temperature and moisture sensor input, pump 1
28	Temperature and moisture sensor input, pump 2
29	Temperature and moisture sensor input, pump 2
30	Relay output, pump 1
31	Common
32	Relay output, pump 2
33	Caution, only dedicated current transformers are to be connected to these terminals.

See the Appendix for an overview of the panel terminals.

4.6 Identification

4.6.1 Nameplate



Pos.	Description
1	Product name
2	Serial number
3	Short-circuit current rating [kA]

Pos.	Description
4	Minimum to maximum ambient temperature
5	Maximum fuse size
6	Maximum nominal pump current
7	Russian technical condition number
8	Markings and approvals
9	Minimal nominal pump current
10	EN standard
11	QR code
12	Factory code
13	Weight
14	Production site
15	Enclosure class
16	Options
17	Number of pumps
18	Nominal current
19	Production code (year and week)
20	Supply voltage
21	Version number and material number

Related information

[2.3.2 Protection of controller and supply cables](#)

4.6.2 Type key for LC 241

Example	LC 241	2x	1-5	DOL	30	150	1 x 230	PI	OPT
Pos.	1	2	3	4	5	6	7	8	9

Pos.	Description
1	Type: • LC 241: panel version
2	Number of pumps supported
3	Current range of pumps [A]
	Starting method:
4	• DOL: direct-on-line • SD: star-delta • SST: soft starter
5	Operating capacitor [μF]

Pos.	Description
6	Starting capacitor [μF]
7	Supply voltage [V]
	Panel type:
8	• MI: Metal • PI: Plastic
	OPT: Options.
	• BB: battery backup • CT: Current transformer • D: Fault light system • E: Main switch • F: Circuit breaker per pump • H: ON/OFF/AUTO switch • I: RCD panel • J: RCD per pump • K: Ex barrier analog 4-20 mA • L: Ex barrier digital • M: IO 241 • N: DIN-mount electrode relay for four electrodes and REF (CLD4MA2DM24)
9	

4.7 Supported communication interface modules and protocols

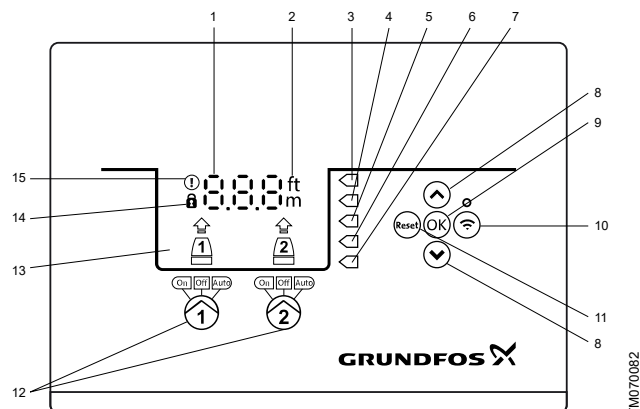
The following Grundfos communication interface modules can be added to the product.

Communication interface module	Protocol
CIM 050	GENIbus
CIM 150	PROFIBUS DP
CIM 200	Modbus RTU
CIM 260	3G/4G
CIM 270 *	GRM
CIM 280 *	Grundfos iSolutions Cloud
CIM 300	BACnet
	Modbus TCP
CIM 500	PROFINET IO
	GRM IP

* Not supported.

5. Control functions

5.1 Operating panel



TM070082

Pos.	Symbol	Description
1	88.8	Display
2	ft m	Units
3	◁	High level
4	◁	Start level, pump 2
5	◁	Start level, pump 1
6	◁	Stop level, pump 1 and 2
7	◁	Dry-running level
8	↕	Up/Down buttons: Press these buttons to navigate between submenus or change the value settings.
9	OK	OK button: Press this button to save changed values.
10	📶	Connect button: Press this button to connect the control unit to Grundfos GO Remote via Bluetooth.
11	Reset	Reset button: Press this button during startup to reset settings and start over or to reset an alarm or warning.
12	On Off Auto	Operating mode for the pump: - On: The pump has been switched on manually. - Off: The pump has been switched off manually. - Auto: The pump is running automatically based on settings.
13	Display	The display shows the pump status.
14	🔒	Lock symbol: If the symbol is lit, the control unit is locked from making changes.
15	⚠	Alarm and warning symbol: Red: Alarm Yellow: Warning

The control unit enables manual setting and monitoring of the system.

6. Setting the product



Make sure that all settings are entered according to the pump and system requirements to avoid malfunction.

6.1 Setting the application type with Grundfos GO Remote

- Go to **Settings > Level control > Application type**.
- Select the type.
 - Empty**
 - Fill**

Related information

[3.3 Startup wizard on the operating panel](#)

[4.4 Application types](#)

6.2 Setting the sensor type

6.2.1 Setting the sensor type with Grundfos GO Remote

- Go to **Settings > Level control > Sensor type**.
- Select the type.
 - Analog sensors**
 - Digital sensors**

6.2.2 Setting the sensor type with the operating panel

- Press and hold **OK** until **S-1** or **S-2** starts flashing.
- Select the sensor type using the **Up** and **Down** buttons.
 - S-1: Analog sensors**
 - S-2: Digital sensors.**
- Press **OK** to confirm the setting.
- Continuously press **OK** to confirm all other settings and to exit the setup.

6.3 Setting the start level

6.3.1 Setting the start level with Grundfos GO Remote

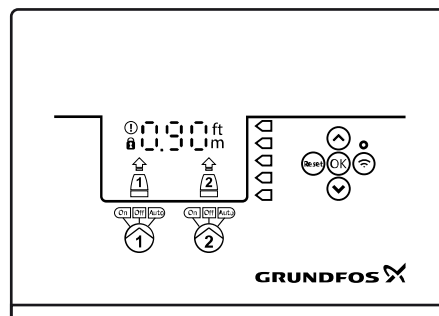
The settings apply to analog sensors. For digital sensors, the setting is automatically activated.

- Go to **Settings > Level control > Start level P1**.
- Set the start level for pump 1.
- Go to **Settings > Level control > Start level P2**.
- Set the start level for pump 2.

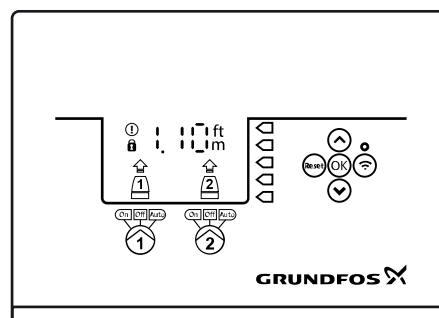
6.3.2 Setting the start level with the operating panel

The settings apply to analog sensors. For digital sensors, the setting is automatically activated.

- Press and hold **OK** until the display and dry running start flashing.
- Continuously press **OK** until the indicator light for the start level for pump 1 starts flashing.



- Set the start level for pump 1 by using the **Up** and **Down** buttons.
- Press **OK**.
The indicator light for the start level for pump 2 starts flashing.



- Set the start level for pump 2 by using the **Up** and **Down** buttons.
- Continuously press **OK** until the display stops flashing.
The settings have now been stored.

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6.4 Setting the stop level

6.4.1 Setting the stop level with Grundfos GO Remote

The settings apply to analog sensors. For digital sensors, the setting is automatically activated.

The stop level is the same for pump 1 and pump 2.

1. Go to **Settings > Level control > Stop level**
2. Set the stop level.



If you are using the same level for start and stop, remember to set a stop delay. This will prevent the pump from starting and stopping too frequently.

6.4.2 Setting the stop level with the operating panel

The settings apply to analog sensors. For digital sensors, the setting is automatically activated.

The stop level is the same for pump 1 and pump 2.

1. Press and hold **OK** until the display starts flashing.
2. Press **OK** once.
The current stop level is indicated on the display.
3. Set the stop level using the **Up** and **Down** buttons.
4. Continuously press **OK** to confirm all other settings and to exit the setup.



If you are using the same level for the start and stop level, remember to set a stop delay. This will prevent the pump from starting and stopping too frequently.

6.5 Setting the high level

6.5.1 Setting the high level with Grundfos GO Remote

For analog sensors:

1. Go to **Settings > Level control > High level**.
2. Set the high level.

For digital sensors:

1. Go to **> Settings > IO modules**
2. Select which terminal to configure.

6.5.2 Setting the high level with the operating panel

The settings apply to analog sensors

1. Press and hold **OK** until the display starts flashing.
2. Press **OK** four times. The current high level is indicated on the display.
3. Set the high level using the **Up** and **Down** button.

For digital sensors, enable or disable the setting.

1. Press **OK** once to complete the setting.

6.6 After-run delay, high level

If the water level reaches the high level switch, due to either a defective analog or digital level switch, the pump is only controlled by the high level switch. To avoid too many starts and stops, an after-run delay can be set which allows the pump to partly empty the pit. The after-run delay should be set so that the pump stops at the normal stop level to avoid dry running.



In case of an error, the product reports error 165 (**Signal fault**) or error 205 (**Level switch inconsistency**) on the display or in Grundfos GO Remote.

6.6.1 Setting the after-run delay, high level

1. Go to **Settings > Level control > After-run delay, high level**.
2. Select **Enable** or **Disable**.
3. Set a delay time.

Related information

[8.15 Code 165 \(Signal fault\)](#)

[8.18 Code 205 \(Level switch inconsistency\)](#)

6.7 Stop delay

The stop delay is the time from when the stop level is reached until the pump stops. The stop delay prevents the pump from starting and stopping too frequently and reduces water hammer in long pipes.

6.7.1 Setting the stop delay with Grundfos GO Remote

1. Select **Settings > Level control > Stop delay > State**
2. Select **Stop delay time**.
3. Set the **Stop delay time**.

6.8 Power-on delay

With this function it is possible to delay the startup of the pump after the power supply has been switched on. The purpose is to avoid disturbing the main power network which could happen if several pumps start up immediately when the power supply is switched on.

6.8.1 Setting the power-on delay with Grundfos GO Remote

1. Go to **Settings > Power-on delay**.
2. Set the function to **Enabled**.
3. Set the time delay.

6.9 Dry-running protection

If the pump is running and the liquid level in the tank or pit becomes lower than the dry-running level, the dry-running protection will stop the pump to ensure that it is not damaged.

Dry-running protection is dependent on a feedback signal from a level sensor installed in the tank or pit.

6.9.1 Setting the dry-running level with Grundfos GO Remote

1. Go to **Settings > Level control > Dry-running level**.
2. Set the dry-running level.



The dry-running level must be set to a value which ensures that the pump is not damaged due to dry-running. The specific level depends on the installed pump type. See the installation and operating instructions for the product.

6.9.2 Setting the dry-running level with the operating panel

1. Press and hold **OK** until the display starts flashing.
2. Set the dry-running level using the **Up** or **Down** button.
3. Continuously press **OK** to confirm all other settings and to exit the setup.

6.10 Using the same level switch for the start and stop level

1. Set one digital input to **Start pump 1** or **Stop**. All other digital inputs must be disabled.
2. Set a stop delay.
This will prevent the pump from starting and stopping too frequently.

6.11 Multipump settings

The control unit enables start and stop of the two pumps alternately. The pump with the lowest number of running hours is always started first. The function ensures that the running hours of the pumps are the same.

It is possible to set a time delay before the next pump is started.

6.11.1 Setting the multipump settings with Grundfos GO Remote

1. Go to **Settings > Multi pump settings**.
2. Set **Inter pump delay**.
This is the starting delay between the pumps ensuring that they do not start at the same time.
3. Set **Max number of running pumps**.
This is the maximum number of pumps that are allowed to run at the same time.

6.12 Antiseizing

The **Anti-seizing** function prevents a pump from choking or seizing up as a result of deposits buildup. **Anti-seizing** is used in pits that have had no inlet flow for a long period. The **Anti-seizing** function ensures that the pump starts as often as set in **Anti-seizing > Interval**. The pump will operate for the number of seconds indicated by the user.

6.12.1 Setting the "Anti-seizing" function with Grundfos GO Remote

1. Go to **Settings > Anti-seizing**.
2. Set the function to **Enabled**.
3. Set the time interval.
4. Set the operating time.

6.13 Signal-detection time

The signal-detection time is the minimum time a level has to be active before the control unit initiates an action, such as starting or stopping a pump.

6.13.1 Setting the signal-detection time with Grundfos GO Remote

1. Go to **Settings > Level control > Signal detection time**.
2. Set the signal-detection time.

6.14 Setting the maximum number of restarts with Grundfos GO Remote

If the pump is seized up as a result of deposits buildup, it will be stopped automatically due to overheating, provided that the motor protection has been set. When the motor has cooled down, the control unit will unsuccessfully try to restart the pump and this scenario will be repeated.

In order to prevent this, it is possible to set a maximum number of restart attempts within a set interval.

1. Go to **Settings > Max number of restarts**.
2. Enable the function.
3. Set the interval within which the allowed number of restarts are to be counted.
4. Set the maximum number of pump restarts which are allowed during the set interval.

Related information

[6.17.1 Overheat protection](#)

[6.17.2 Overload protection](#)

[8.3 Code 4 \(Too many motor restarts\)](#)

6.15 Setting the service interval with Grundfos GO Remote

You can set a time in Grundfos GO Remote in order to get a reminder that the pump needs service when the time comes.

1. Go to **Settings > Service > State**
2. Select **Enable** and press **OK**.
3. Select the pump.
4. Enter the number of hours until next service and press **OK**.

6.16 Operating the product

6.16.1 Automatic operation

In automatic operating mode, the control unit starts and stops the pump based on the signals it receives from the connected level sensors and the corresponding level settings within the control unit.

Related information

[4.4 Application types](#)

6.16.2 Manual operation

6.16.2.1 Starting and stopping the pump manually with Grundfos GO Remote

1. Go to **Settings > Control, pump 1** or **Control, pump 2**.
2. Start the pump by selecting **On** and pressing **OK**.
3. Stop the pump by selecting **Off** and pressing **OK**.

Related information

[6.16.2.3 Choosing what the pump must do after manual start](#)

6.16.2.2 Starting and stopping the pump manually with the operating panel

1. To start a pump manually, press and hold the **Pump** button until the pump starts.

The **On** indicator light is lit when the pump is operating in manual mode.

2. Stop the pump by pressing the **Pump** button.

The **Off** indicator light is lit when the pump is stopped.

Related information

[6.16.2.3 Choosing what the pump must do after manual start](#)

6.16.2.3 Choosing what the pump must do after manual start

The following can be configured:

- **Automatic return**
Here you select if the pump must automatically return to a defined operating mode when the manual start ends.
 - **Return to**
Here you select whether the pump must return to automatic operating mode or stop when the manual start ends and **Automatic return** has been enabled.
 - **Forced start time**
Here you set the time period in which the pump must run in manual operating mode.
1. Go to **Settings > Manual start**.
 2. Select **Automatic return** and choose one of the following options:
 - **Disabled**
 - **Enabled**.
 3. Go one step back in the menu and select **Return to**.
 4. Choose one of the following options:
 - **Auto**
 - **Off**.
 5. Go one step back in the menu and select **Forced start time**.
 6. Set the time period in which the pump must run in manual operating mode.

Related information

[6.16.2.2 Starting and stopping the pump manually with the operating panel](#)

[6.16.2.1 Starting and stopping the pump manually with Grundfos GO Remote](#)

6.17 Motor protection



Make sure that all settings are entered according to the pump and system requirements to avoid malfunction.

6.17.1 Overheat protection

The control unit offers thermal protection for the connected motors. Two types of thermal-protection sensor can be connected to the control unit: a PTC sensor (analog) and a thermal switch (digital).

Under normal running conditions, the sensor will act as a short circuit, but when its temperature limit is reached, it will open and tell the control unit that the temperature is too high, and the pump is stopped. When the temperature has dropped to the sensor-trigger

level, the pump will return to normal running conditions. It will not be possible to start the pump manually as long as the temperature is too high.

Related information

[6.14 Setting the maximum number of restarts with Grundfos GO Remote](#)

[8.10 Code 69 \(Winding temperature too high\)](#)

6.17.2 Overload protection

The pump is protected by a motor-protection relay. The nominal current draw must be set manually on the motor-protection relay. See the specific documentation for the relay on how to set the trigger level. If the current exceeds the trigger level, the relay will switch off the pump and the controller will give an alarm. The alarm has to be manually reset directly on the motor protection relay.

Related information

[6.14 Setting the maximum number of restarts with Grundfos GO Remote](#)

[8.8 Code 48 \(Motor is overloaded\)](#)

6.17.3 Moisture protection

When a moisture sensor is installed in series with the temperature sensor, the control unit needs to know how to determine whether there is a high temperature or moisture in the pump. If the temperature is too high, normally the temperature sensor will go back to its normal stage when the temperature has dropped to its trigger level. If there is moisture in the pump, then the moisture sensor will keep the series connection open until the pump is opened and serviced.

To determine which sensor has been active, a **cool down time** must be entered. This is the time that will normally pass until the temperature has dropped enough for the temperature sensor to return to its normal stage. If the **cool down time** is exceeded, the control unit will assume that there is moisture in the pump, and it will send a moisture alarm.

6.18 Alarm reset

6.18.1 Resetting alarms and warnings manually with Grundfos GO Remote

1. Go to **Alarms and warnings**.
2. Press **Reset alarm**.
All current alarms and warnings have been reset. However, if the fault causing the alarm or warning has not been removed, the alarm or warning will appear again.
3. If you want to delete all alarms and warnings from the history log, press **Show log > Reset alarm and warning logs**.

6.18.2 Setting the automatic alarm reset with Grundfos GO Remote

1. Go to **Settings > Automatic alarm reset**.
2. Select one of the following:

No automatic reset	The control unit does not reset any alarm or warning. You must do it manually.
All except pump critical	The control unit resets alarms and warnings unless the related fault can damage the pump.
All alarms	The control unit resets alarms and warnings, regardless of the fault.

6.18.3 Resetting alarms and warnings on the operating panel

You can manually reset alarms and warnings on the operating panel. However, if the fault causing the alarm or warning has not been removed, the alarm or warning will appear again.

1. Press **Reset** on the operating panel to reset the alarm or warning.

6.19 Setting the buzzer with Grundfos GO Remote

The internal buzzer is used to give an acoustic sound if there is a warning or an alarm.

1. Go to **Settings > Buzzer settings**.
2. Select when the buzzer is to be activated:
 - **All alarms**
 - **All alarms and warnings**.

6.20 Setting units for Grundfos GO Remote

Changing units as described here will only change the units shown in Grundfos GO Remote. It will not affect the units shown on the operating panel of products connected to Grundfos GO Remote.

1. Press the **Menu** button in the upper left corner of Grundfos GO Remote.



2. Go to **General > Settings > Products > Units**.
3. Select **US** or **Grundfos default units**.

6.21 Setting units for the operating panel with Grundfos GO Remote

Changing units as described below changes the units shown in the operating panel of the product connected to Grundfos GO Remote. It does not affect the units shown in Grundfos GO Remote.

1. Go to **Settings > Display units**.
2. Select the units to be used on the operating panel.
 - **SI Units**
 - **US Units**.

6.22 GENIbus

GENIbus, the Grundfos Electronics Network Intercommunications bus, is a fieldbus developed by Grundfos to meet the need for data transfer in all typical Grundfos motor or pump applications. Grundfos devices with GENIbus can be wired together in networks and integrated in automation systems. Each device on the network must have a unique GENIbus address. GENIbus is based on the RS485 hardware standard and typically operates at a baud rate of 9600 bits/s.

6.22.1 Setting the GENIbus address with Grundfos GO Remote

1. Go to **Settings > GENI bus address**.
2. Set the GENIbus address.
The GENIbus address is a unique identifier for the product on the network.

6.23 Security

6.23.1 Locking the operating panel

The operating panel can only be locked with Grundfos GO Remote.

1. Go to **Settings > Security > Lock Display**.
2. Enable the setting and press **Done**.
3. Select if you want to restrict access to **Settings only** or **Settings and operation**.
4. Press **Done**.

The lock symbol on the operating panel is now lit.

6.23.2 Unlocking the operating panel

The operating panel can only be unlocked with Grundfos GO Remote.

1. Go to **Settings > Security > Lock Display**.
2. Disable the setting and press **Done**.

The lock symbol on the operating panel is switched off.

6.23.3 Locking Grundfos GO Remote

1. Go to **Settings > Security > Lock GO Remote**.
2. Enable the setting and press **Done**.
3. Enter a four digit PIN code and press **CONFIRM**.

A lock symbol indicates which menus are locked. To view or change settings, you must enter the PIN code.

6.23.4 Unlocking Grundfos GO Remote

1. Go to **Settings > Security**.
2. Enter the four digit PIN code.
3. Select **Lock GO Remote**.
4. Disable the setting and press **Done**.

All menus in Grundfos GO Remote are unlocked.

6.24 Starting the startup wizard with the operating panel

- Press and hold the **OK** button for 5 seconds until **S-1** or **S-2** starts flashing.

Related information

[3.3 Startup wizard on the operating panel](#)

7. Servicing the product

WARNING Electric shock



- Death or serious personal injury
- Switch off the incoming power supply before you start any work on the product or connected pumps.
 - Make sure that the power supply cannot be switched on accidentally.

7.1 Updating the product software

New features and functions can be made available during the product's life cycle.

1. Contact Grundfos to get your product software updated.

7.2 Replacing the battery

CAUTION Fire and chemical leakage



- Minor or moderate personal injury
- Risk of explosion if the battery is replaced by an incorrect type.

To replace the battery, do the following:

1. Remove the back cover.
2. Gently grab around the battery without touching it too much.
3. Pull the battery up.
4. Insert a new battery of the correct type.

Related information

[9. Technical data](#)

7.3 Replacing the control unit

WARNING

Electric shock



Death or serious personal injury

- Switch off the power supply before making any electrical connections.
- Make sure that the power supply cannot be switched on accidentally.

Remember to save the controller's settings in Grundfos GO Remote under **Settings**. The settings can then be transferred to the new control unit when installed.

1. Switch off the power supply to the product and other components with external supply.
2. Write down the terminal connection of each wire to ensure correct re-connection.
3. Disconnect all wires.
4. Remove the control unit from the panel or cabinet.
5. Fit the new unit.
6. Connect all wires.
7. Configure the new control unit using Grundfos GO Remote.

7.4 Replacing the CIM module

WARNING

Electric shock



Death or serious personal injury

- Switch off the power supply before making any electrical connections.
- Make sure that the power supply cannot be switched on accidentally.

1. Switch off the power supply to the product and other components with external supply.
2. Write down the terminal connection of each wire to ensure correct re-connection.
3. Disconnect all wires connected to the CIM module.
4. Remove the screws that holds the module.
5. Remove the module from the control unit.
6. Fit the new module.
7. Connect all wires.

7.5 Replacing the fuse

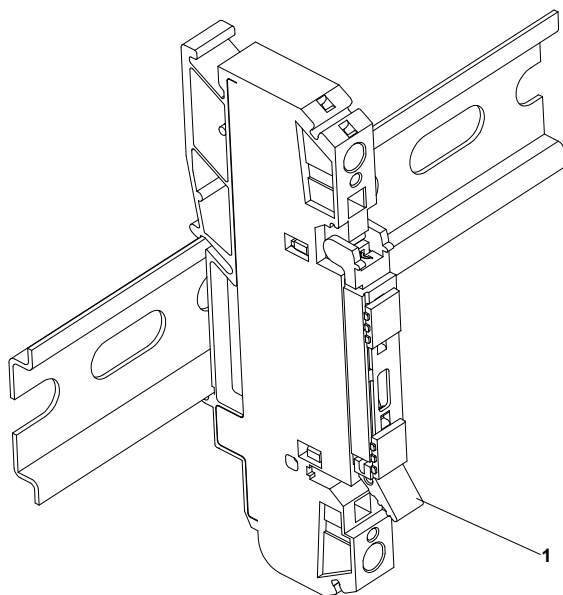
DANGER

Electric shock



Death or serious personal injury

- Switch off the power supply before making any electrical connections.
- Make sure that the power supply cannot be switched on accidentally.



TM072483

1. Open the tap (1).
2. Remove the fuse.
3. Insert the new fuse.
4. Close the tap (1).

Related information

[9. Technical data](#)

8. Fault finding the product

WARNING

Electric shock

Death or serious personal injury



- Switch off the power supply before you start any work on the product.
- Make sure that the power supply cannot be switched on accidentally.

Fault finding and fault correction must be carried out by qualified persons.

8.1 Overview of alarm and warning codes

Code number	Description
Code 2	The power phase is missing.
Code 4	Too many motor restarts.
Code 9	The power-phase sequence is wrong.
Code 12	Service is needed.
Code 22	Moisture in motor of pump.
Code 25	Wrong configuration.
Code 48	The motor is overloaded.
Code 57	Missing water in the application.
Code 69	The winding temperature is too high.
Code 84	The memory-storage media is faulty.
Code 117	The door is opened.
Code 157	Real-time clock monitoring.
Code 159	Communication error, CIM xxx.
Code 165	Signal fault.

Code number	Description
Code 181	Signal fault, PTC input.
Code 191	High water level.
Code 205	Level-switch inconsistency.
Code 225	Communication error, pump module.
Code 226	Communication error, IO module.
Code 229	Water on the floor.

8.2 Code 2 (Power phase missing)

- Alarm code 2 is shown on the display.
- The alarm symbol on the display turns red and the pump stops.
- Alarm code **Power phase missing** is displayed in Grundfos GO Remote.

Cause

The product is configured for 2 or 3 phases but only 1 phase is connected.

Remedy

- Make sure that the **Mains Power connection** setting is correct according to the number of phases connected (1, 2 or 3 phases).

Cause

One of the power supply phases is not connected.

Remedy

- Connect the phase.

Cause

The fuse is blown somewhere on the incoming power line.

Remedy

- Replace the fuse.

Related information

[2.3.3 Connecting the pump supply and power supply](#)

8.3 Code 4 (Too many motor restarts)

- Alarm code 4 is shown on the display.
- The alarm symbol on the display turns red and the pump stops.
- Alarm code **Too many motor restarts** is displayed in Grundfos GO Remote.

Cause

The pump has been blocked or partly blocked causing overload in the motor.

Remedy

- Remove the blockage from the pump.

Related information

[6.14 Setting the maximum number of restarts with Grundfos GO Remote](#)

8.4 Code 9 (Power phase sequence wrong)

- Alarm code 9 is shown on the display.
- The alarm symbol on the display turns red and the pump stops.
- Alarm code **Power phase sequence wrong** is displayed in Grundfos GO Remote.

Cause

The power supply phase is set incorrectly.

Remedy

- Interchange two phases.

Related information

[2.3.3 Connecting the pump supply and power supply](#)

8.5 Code 12 (Service needed)

- Warning code 12 is shown on the display if you press the **Up** or **Down** button.
- The warning symbol on the display turns yellow and the pump's operating mode is unchanged.
- Warning code **Service needed** is displayed in Grundfos GO Remote.

Cause

The pump requires service based on time to next service countdown.

Remedy

- Contact Grundfos or an authorised service workshop.
- In order for the product to determine the service time, you must have enabled the service countdown with Grundfos GO Remote: **Settings > Service**

8.6 Code 22 (Moisture in motor of pump)

- Alarm code 22 is shown on the display.
- The alarm symbol on the display turns red and the pump stops.
- Alarm code **Moisture in motor of pump** is displayed in Grundfos GO Remote.

Cause

Moisture is detected in the motor of the pump.

Remedy

- Service is needed on the pump. Contact Grundfos.

8.7 Code 25 (Wrong configuration)

- Alarm code 25 is shown on the display.
- The alarm symbol on the display turns red and the pump stops.
- Alarm code **Wrong configuration** is displayed in Grundfos GO Remote.

Cause

The level control is not configured correctly.

Remedy

- Check and adjust the level control configuration with Grundfos GO Remote.

Cause

The IO terminal is not configured correctly.

Remedy

- Select which IO terminal to change in Grundfos GO Remote and adjust the configuration.

Related information

[3.6 Configuring the IO terminals using Grundfos GO Remote](#)

8.8 Code 48 (Motor is overloaded)

- Alarm code 48 is shown on the display.
- The alarm symbol on the display turns red and the pump stops.
- Alarm code **Motor is overloaded** is displayed in Grundfos GO Remote.

Cause

The pump is clogged.

The blockage causes the motor current to rise, which could damage the pump.

Remedy

- Remove the blockage.
- Check the pit conditions to ensure blockage is not possible again.

Related information

[6.17.2 Overload protection](#)

8.9 Code 57 (Missing water in the application)

- Alarm code 57 is shown on the display.
- The alarm symbol on the display turns red and the pump stops.
- Alarm code **Dry run** is displayed in Grundfos GO Remote.

Cause

Low water level in the pit and the pump stops due to the dry-running function.

Remedy

- Check and configure the sensor stop level.

8.10 Code 69 (Winding temperature too high)

- Alarm code 69 is shown on the display.
- The alarm symbol on the display turns red and the pump stops.
- Alarm code **Winding temperature too high** is displayed in Grundfos GO Remote.

Cause

The pump is clogged, causing the pump to use more current and thereby overheat.

Remedy

- Remove the blockage.

Cause

The pump has run for too long.

Remedy

- Allow the pump to cool down.
- Adjust the distance between start and stop levels.

Related information

[6.17.1 Overheat protection](#)

8.11 Code 84 (Memory storage media faulty)

- Warning code 84 is shown on the display if you press the **Up** or **Down** button.
- The warning symbol on the display turns yellow and the pump's operating mode is unchanged.
- Warning code **Memory storage media faulty** is displayed in Grundfos GO Remote.

Cause

An error in the internal memory has been detected.

Remedy

- Replace the control unit.
- Contact Grundfos or an authorised service workshop.

8.12 Code 117 (Door opened)

- Warning code 117 is shown on the display if you press the **Up** or **Down** button.
- The warning symbol on the display turns yellow and the operating mode of the pump is unchanged.
- Warning code **Door opened** is displayed in Grundfos GO Remote.

Cause

The door to the control-unit room has been opened.

Remedy

- Check the room with the control unit.

8.13 Code 157 (Real-time clock monitoring)

- Warning code 157 is shown on the display if you press the **Up** or **Down** button.
- The warning symbol on the display turns yellow, and the pump's operating mode is unchanged.

- Warning code **Real-time clock out of order** is displayed in Grundfos GO Remote.

Cause

The battery for the real time clock is missing or worn out so the product is unable to maintain time and date.

Remedy

- Replace the battery with a new one.

8.14 Code 159 (Communication error CIMxxx)

- Warning code 159 is shown on the display if you press the **Up** or **Down** button.
- The warning symbol on the display turns yellow and the pump's operating mode is unchanged.
- Warning code **Communication error CIMxxx** is displayed in Grundfos GO Remote.
- The CIM module is unable to communicate with the product.

Cause

The CIM module is installed incorrectly.

Remedy

- Ensure that the module, including cables, is fitted correctly.

Cause

The CIM module is defective.

Remedy

- Contact Grundfos.

Related information

[2.2.2 Installing a communication interface module](#)

8.15 Code 165 (Signal fault)

- Alarm code 165 is shown on the display.
- The alarm symbol on the display turns red and the pump stops.
- Alarm code **Signal fault** is displayed in Grundfos GO Remote.

Cause

The signal from the sensor is out of the configured range.

Remedy

- Go to **Settings > Level control** in Grundfos GO Remote and ensure that the configured range corresponds to the physical application type.
- Change the sensor, if needed.

Related information

[6.6.1 Setting the after-run delay, high level](#)

8.16 Code 181 (Signal fault, PTC input)

- Alarm code 181 is shown on the display.
- The alarm symbol on the display turns red and the pump stops.
- Alarm code **Signal fault, PTC input** is displayed in Grundfos GO Remote.

Cause

There is a signal fault in the PTC input.

Remedy

- Make sure that the two PTC wires from the pump are connected correctly to the terminals on the product.
- Make sure that the third PTC wire is left unconnected, if present.
- Make sure that the PTC wires are undamaged.
- Make sure that the PTC sensors within the pumps are undamaged.
- Perform a test by disconnecting the PTC wires from the pump and shorting PTC1 terminal A and B and also PTC2 terminal A and B, and verify that the error is cleared.
- Replace the product due to damaged PTC circuit. Contact Grundfos.

Related information

[2.3.3 Connecting the pump supply and power supply](#)

8.17 Code 191 (High water level)

- Alarm code 191 is shown on the display.
- The alarm symbol on the display turns red, but the pump's operating mode is unchanged.
- Alarm code **High water level** is displayed in Grundfos GO Remote.

Cause

The defined start level did not start the pump.

Remedy

- Check and configure the sensor start level.

Cause

The pump is not big enough to remove the water.

Remedy

- Contact Grundfos or an authorised service workshop.

Cause

The level sensor is defective and not reacting on level changes.

Remedy

- Check the functionality of the level sensor.

Related information

[3.6 Configuring the IO terminals using Grundfos GO Remote](#)

8.18 Code 205 (Level switch inconsistency)

- Alarm code 205 is shown on the display.
- The alarm symbol on the display turns red and the pump stops.
- Alarm code **Level switch inconsistency** is displayed in Grundfos GO Remote.

Cause

A float switch could be defective or stuck.

Remedy

- Check the functionality of each float switch.

Related information

[3.6 Configuring the IO terminals using Grundfos GO Remote](#)

[6.6.1 Setting the after-run delay, high level](#)

8.19 Code 225 (Communication error pump module)

- Alarm code 225 is shown on the display.
- The alarm symbol on the display turns red and the pump stops.
- Alarm code **Communication fault, pump module** is displayed in Grundfos GO Remote.
- The product is unable to communicate with the IO module.

Cause

The connection to GENIbus is missing.

Remedy

- Check the GENIbus connection cable between CU 24X and IO 242.

Cause

The pump module is defective.

Remedy

- Contact Grundfos.

8.20 Code 226 (Communication error IO module)

- Alarm code 226 is shown on the display.
- The alarm symbol on the display turns red and the pump stops.

- Alarm code **Communication fault, I/O module** is displayed in Grundfos GO Remote.
- The product is unable to communicate with the IO module.

Cause

The connection to GENIbus is missing.

Remedy

- Check the GENIbus connection cable between CU 24X and IO 241.

Cause

The IO module is defective.

Remedy

- Contact Grundfos.

8.21 Code 229 (Water on floor)

- Warning code 229 is shown on the display if you press the **Up** or **Down** button.
- The warning symbol on the display turns yellow and the pump's operating mode is unchanged.
- Warning code **Water on floor** is displayed in Grundfos GO Remote.

Cause

The sensor detects water on the floor.

Remedy

- Check for water leakage.

9. Technical data**Supply voltage**

Ratings	Value
Rated Voltage [Un]	See nameplate.
Ratings	Overvoltage, category III

Rated current

Current	Value
Rated Current [InA]	See nameplate.
Rated current of a circuit [Inc]	Rated current value divided by the number of circuits.
Rated conditional short-circuit current [Icc]	10 kA

Rated frequency

Frequency	Value
Rated frequency	50/60 Hz

Maximum number of pump starts and stops per hour
250.

Relay output, REL 3, REL 4

250 VAC nominal and 24 VDC nominal mix use.
Nominal current: 10 mA - 2 A AC/DC.

PTC terminals

Performance level C, category 1, according to ISO 13849.
Trip resistance: greater than 2.2 kΩ - 5%/+ 5%.
Automatic reset resistance: less than 1 kΩ - 5%/+ 5%.

Digital input

Digital input mode	Low logic level below 1.8 V. High logic level higher than 2.7 V.
--------------------	---

Analog, digital input

All analogue signals have an out-of-range alarm.

Voltage	0-10 V 0-5 V 0 - 3.5 V
Current	0-20 mA 4-20 mA
Temperature	Pt100 2-wire. Pt1000 2-wire. Measurement range: -30 to 180 °C.
Digital input mode	Low logic level below 1.8 V. High logic level higher than 2.7 V.

Enclosure class

- IP54

EMC classification

- Environment B

Weight

See nameplate.

Material

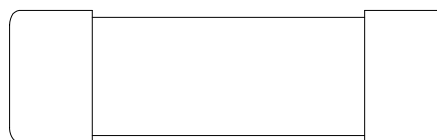
Plastic or metal depending on variant. See nameplate.

Dimensions

- Plastic cabinet: 378 x 278 x 180 mm (14.9" x 10.9" x 7")
- Metal cabinet: 600 x 500 x 250 mm (23.6" x 19.7" x 9.8")
- Metal cabinet: 700 x 500 x 250 mm (27.6" x 19.7" x 9.8")
- Plastic cabinet: 558 x 378 x 180 mm (21.9" x 14.9" x 7")
- Plastic cabinet: 558 x 278 x 130 mm (21.9" x 10.9" x 5.12").

Ambient temperature

Model	Minimum temperature	Maximum temperature
Soft starter	-5 °C (23 °F)	40 °C (104 °F)
Direct-on-line	-20 °C (-4 °F)	45 °C (113 °F)
Star, delta	-20 °C (-4 °F)	45 °C (113 °F)

Miniature fuse link

TM072502

Direct-on-line, single phase	Miniature fuse link, 1 A, 500 VAC, 10 kA. Size: 6.3 x 32 mm (0.24" x 1.26").
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Battery

Size BR2032.

Related information

- [3.6 Configuring the IO terminals using Grundfos GO Remote](#)
- [7.2 Replacing the battery](#)
- [7.5 Replacing the fuse](#)

10. Disposing of the product

This product or parts of it must be disposed of in an environmentally sound way.

- Use the public or private waste collection service.

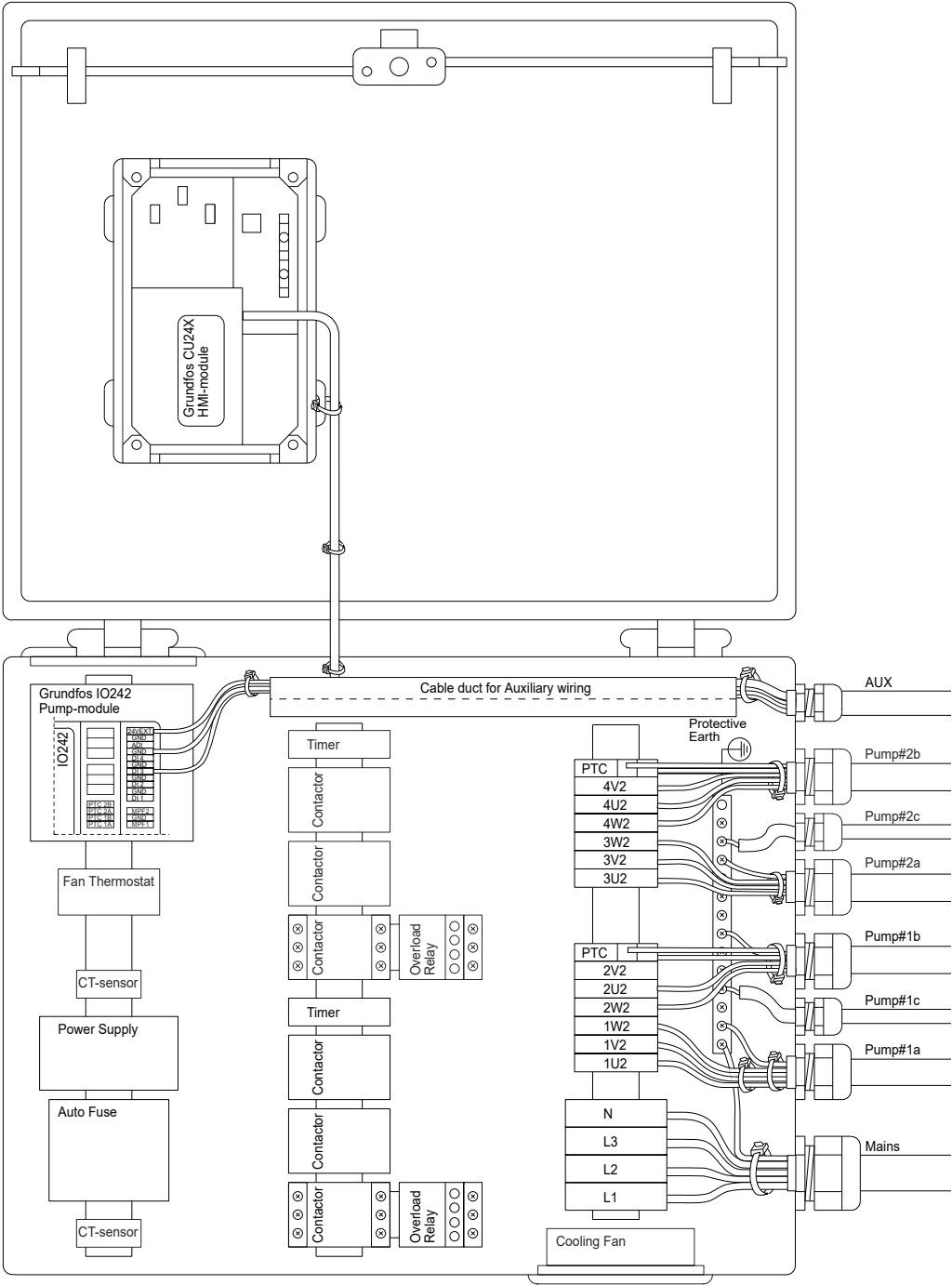
2. If this is not possible, contact the nearest Grundfos company or service workshop.
3. Dispose of the waste battery through the national collective schemes. If in doubt, contact your local Grundfos company.



The crossed-out wheellie bin symbol on a product means that it must be disposed of separately from household waste. When a product marked with this symbol reaches its end of life, take it to a collection point designated by the local waste disposal authorities. The separate collection and recycling of such products will help protect the environment and human health.

See also end-of-life information at www.grundfos.com/product-recycling.

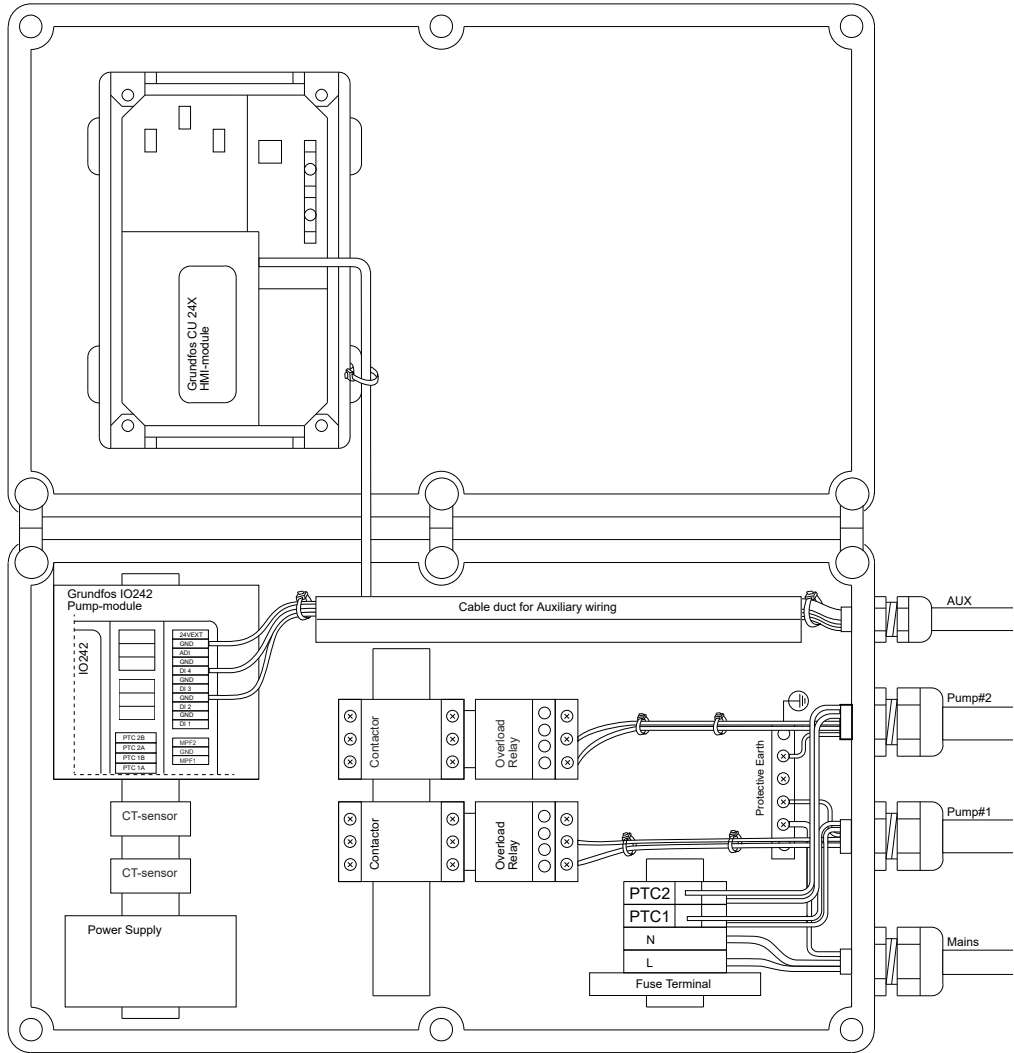
A.1. Cabinet with built-in star-delta



TM072511

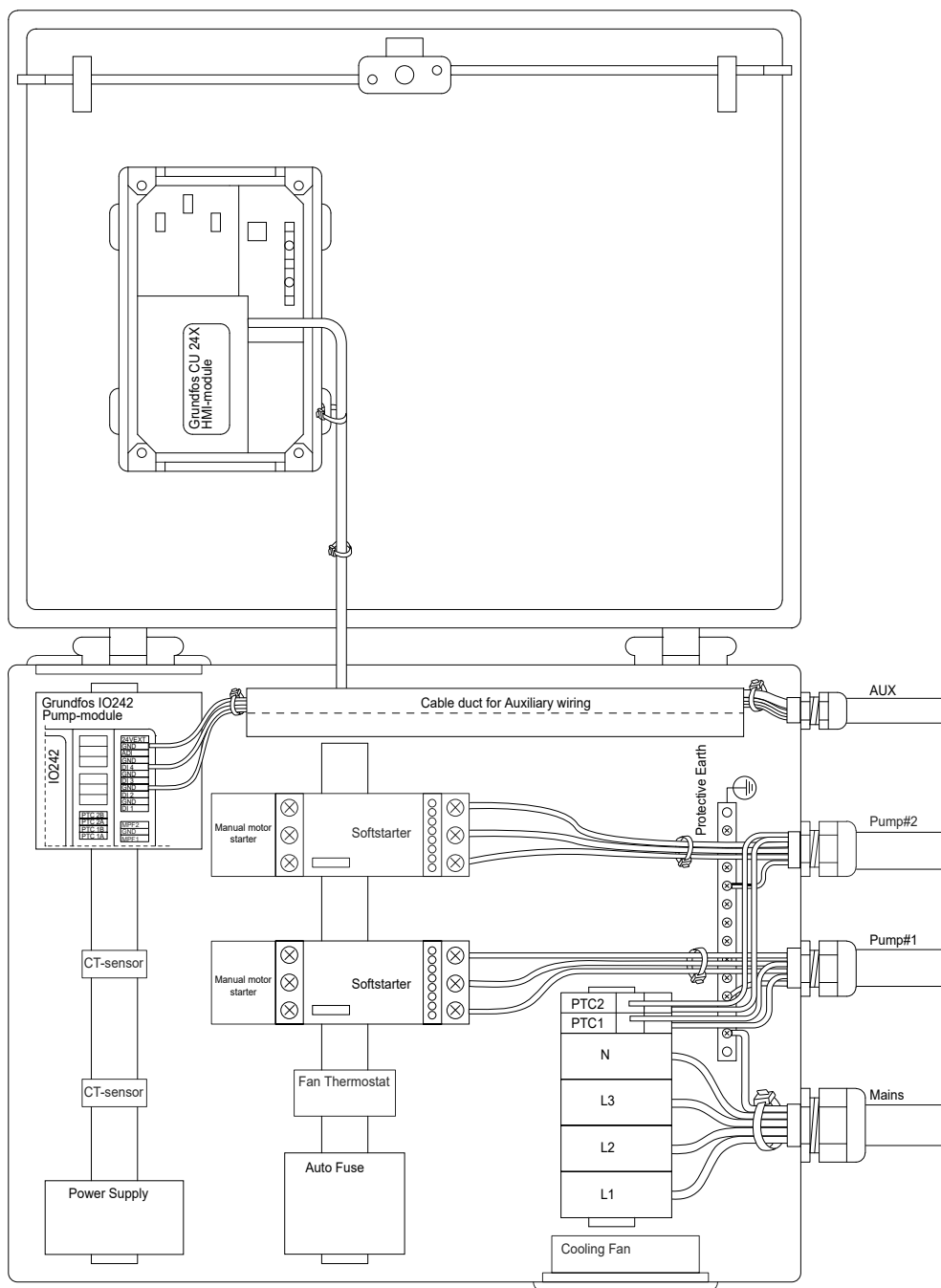


A.3. Cabinet with built-in direct-on-line for single-phase motors



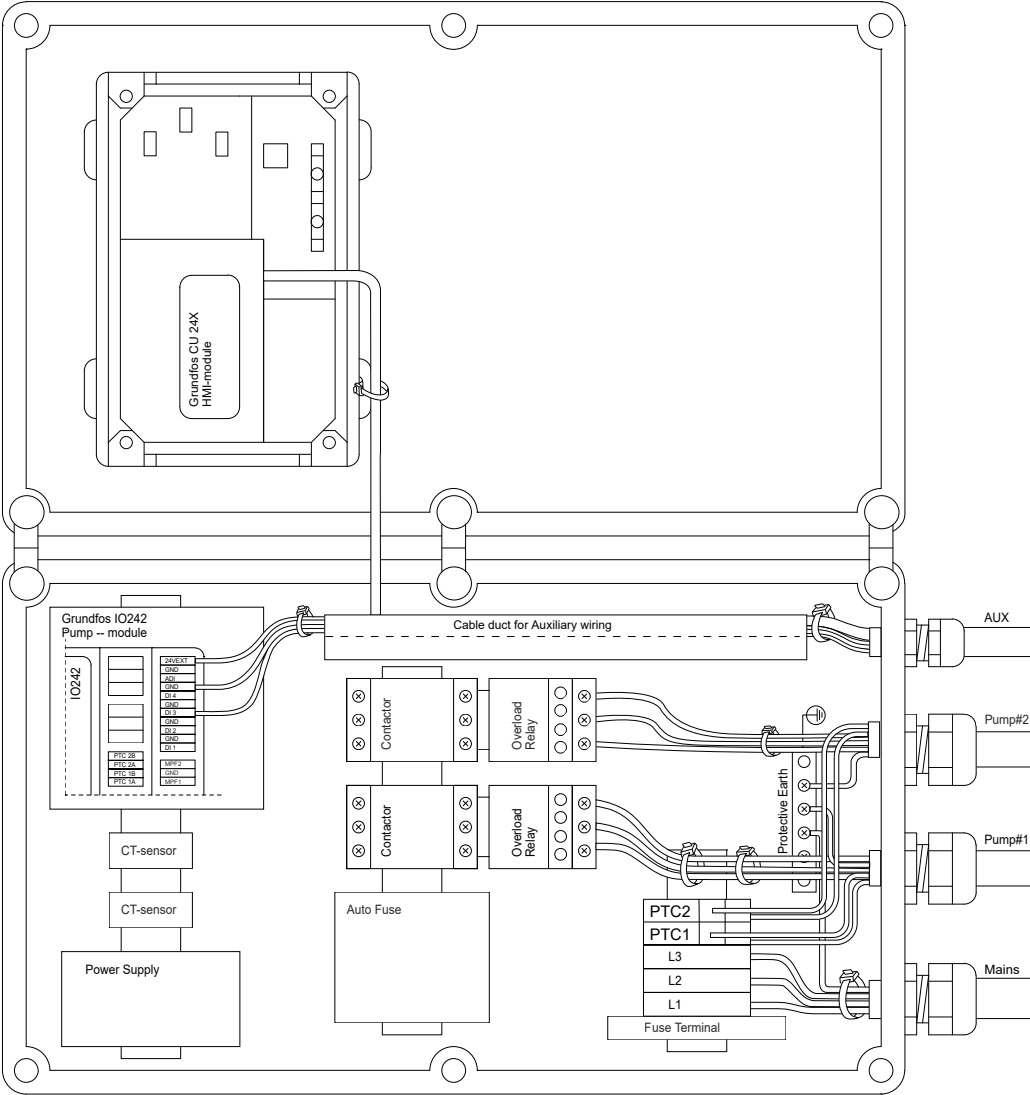
TM07Z512

A.4. Cabinet with built-in soft starter for three-phase motors



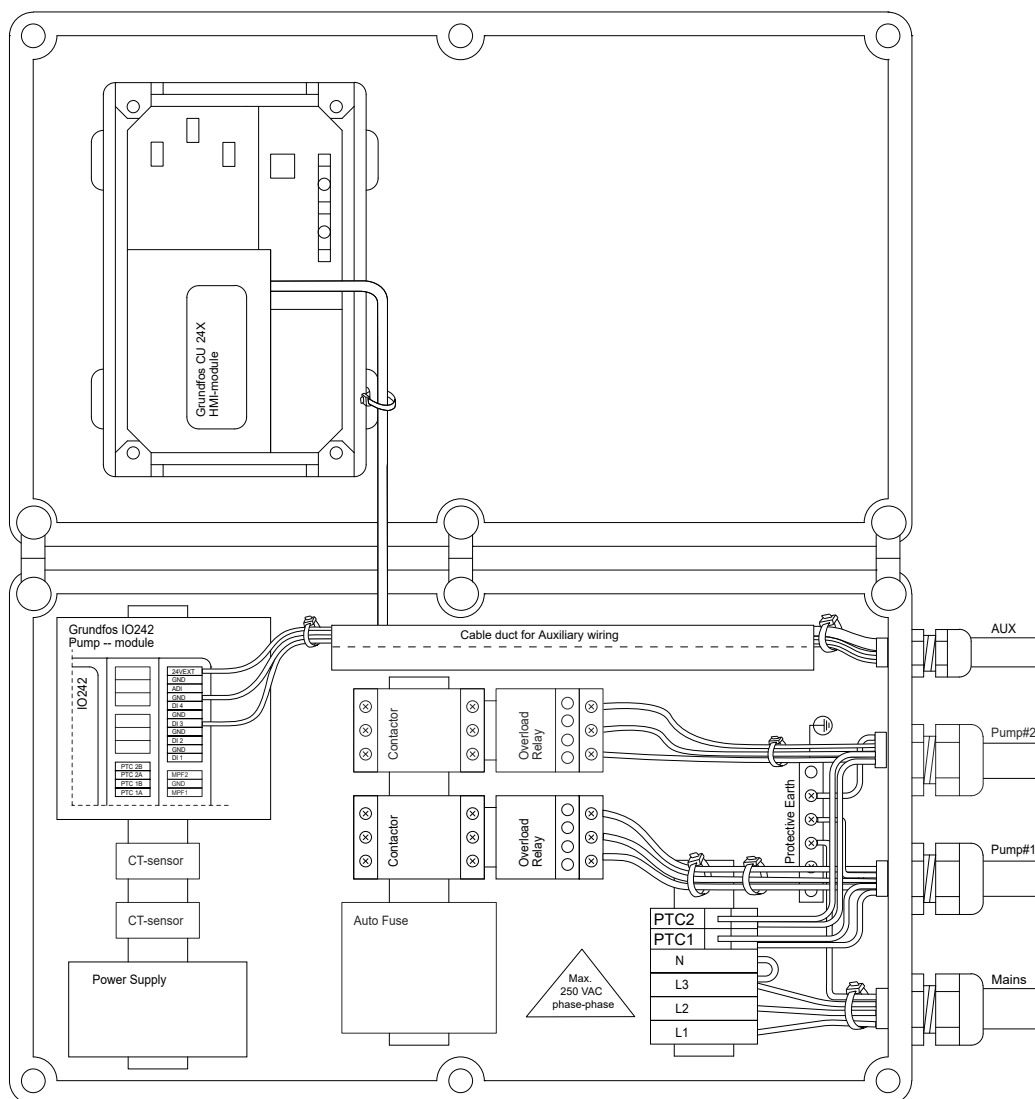
TM072513

A.6. Cabinet for three-phase motors, without neutral



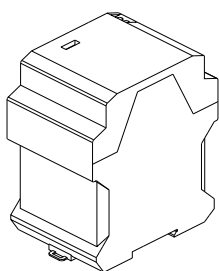
TN075559

A.7. Cabinet with built-in direct-on-line for three-phase motors without neutral, for Norway

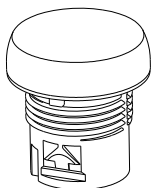


TM072521

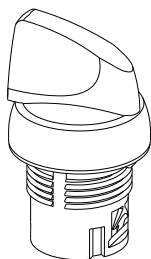
Appendix B

B.1. Standard options for LC 24X**Option BB: backup battery**

TM075507

Option D: Fault light system

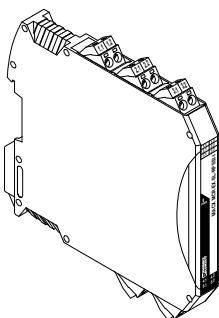
TM072790

Option H: ON/OFF/AUTO switch

TM072791

Option K: Ex barrier

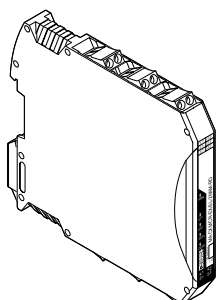
One analog channel.



TM072482

*Analog version***Option L: Ex barrier**

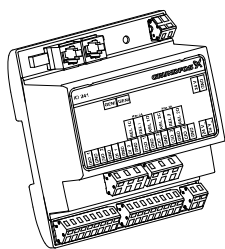
Four digital channels.



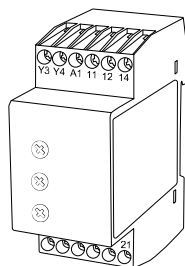
TM072481

Digital version

Option M: IO 241



Option N: DIN mount electrode-relay for four electrodes and REF (CLD4MA2DM24)



TM072268

TM072792

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