

# BACnet for Grundfos pumps

CIM/CIU 300 BACnet MS/TP

CIM/CIU 500 Ethernet for BACnet IP

Functional profile and user manual



## English (GB) Functional profile and user manual

### Original functional profile and user manual.

This functional profile describes Grundfos BACnet for pumps.

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Read this document before installing the product. Installation and operation must comply with local regulations and accepted codes of good practice.

## 1. General information

### 1.1 Hazard statements

The symbols and hazard statements below may appear in Grundfos installation and operating instructions, safety instructions and service instructions.



#### DANGER

Indicates a hazardous situation which, if not avoided, will result in death or serious personal injury.



#### WARNING

Indicates a hazardous situation which, if not avoided, could result in death or serious personal injury.



#### CAUTION

Indicates a hazardous situation which, if not avoided, could result in minor or moderate personal injury.

The hazard statements are structured in the following way:



#### SIGNAL WORD

##### Description of hazard

Consequence of ignoring the warning.  
- Action to avoid the hazard.

### 1.2 Notes

The symbols and notes below may appear in Grundfos installation and operating instructions, safety instructions and service instructions.



Observe these instructions for explosion-proof products.



A blue or grey circle with a white graphical symbol indicates that an action must be taken.



A red or grey circle with a diagonal bar, possibly with a black graphical symbol, indicates that an action must not be taken or must be stopped.



If these instructions are not observed, it may result in malfunction or damage to the equipment.



Tips and advice that make the work easier.



#### Warning

If these safety instructions are not observed, it may result in personal injury.

## 2. Introduction

### 2.1 About this functional profile

This functional profile describes the following modules and units:

- CIM/CIU 300 BACnet MS/TP
- CIM/CIU 500 ethernet for BACnet IP

For the following Grundfos pumps:

- Grundfos MAGNA3 (with add-on CIM)
- Grundfos CRE, CRNE, CRIE, MTRE, CME
- Grundfos TPE, TPE Series 2000, NBE, NKE
- Grundfos CUE frequency converter.

Grundfos cannot be held responsible for any problems caused directly or indirectly by using information in this functional profile.

### 2.2 Assumptions

This functional profile assumes that the reader is familiar with commissioning and programming BACnet devices. The reader should have some basic knowledge of the BACnet protocol and technical specifications. It is also assumed that an existing BACnet MS/TP or BACnet IP network is present.

### 2.3 Definitions and abbreviations

APDU	Application Protocol Data Unit.
ARP	Address Resolution Protocol. Translates IP addresses into MAC addresses.
Auto-MDIX	Ensures that both crossover cable types and non-crossover cable types can be used.
CAT5	Ethernet cable with four twisted pairs of wires.
CAT5e	Enhanced CAT5 cable with better performance.
CAT6	Ethernet cable compatible with CAT5 and CAT5e and with very high performance.
CIM	Communication Interface Module. A Grundfos add-on module.
CIU	Communication Interface Unit. Grundfos box for CIM modules.
CRC	Cyclic Redundancy Check. A data error detection method.
Device	A node on the BACnet MS/TP network.
DHCP	Dynamic Host Configuration Protocol. Used to configure network devices so that they can communicate on an IP network.
DNS	Domain Name System. Used to resolve host names to IP addresses.
GENIbus	Proprietary Grundfos fieldbus standard.
GENIpro	Proprietary Grundfos fieldbus protocol.
Grundfos GO Remote	A Grundfos application designed to control Grundfos products via infrared or radio communication. Available for iOS and Android devices.
HTTP	Hyper Text Transfer Protocol. The protocol commonly used to navigate the world wide web.
IANA	Internet Assigned Numbers Authority.
Inter-network	A set of two or more BACnet networks interconnected by routers.
IP	Internet Protocol.
LED	Light-Emitting Diode.
MAC	Unique network address for a piece of hardware.
MS/TP	Master-Slave / Token-Passing. A data protocol used for BACnet RS-485.
Ping	Packet InterNet Groper. A software utility that tests the connectivity between two TCP/IP hosts.
Router	A device that connects two or more networks at the network layer.
SELV	Separated or Safety Extra-Low Voltage.
SELV-E	Separated or Safety Extra-Low Voltage with earth connection.

SMTP	Simple Mail Transfer Protocol.
SNTP	Simple Network Time Protocol. Used for clock synchronisation between computer systems.
TCP	Transmission Control Protocol. Protocol for Internet communication and Industrial Ethernet communication.
TCP/IP	Transmission Control Protocol/Internet Protocol. Protocol for Internet communication.
Transmission speed	Bits transferred per second, bits/s.
Trunk cable	Main RS-485 cable on a BACnet MS/TP network.
URL	Uniform Resource Locator. The IP address used to connect to a server.
UTC	Coordinated Universal Time. The primary time standard by which the world regulates clocks and time.
UTF-8	Unicode Transformation Format. Character encoding.
VPN	Virtual Private Network. A network using the Internet to connect nodes. These systems use encryption and other security mechanisms to ensure that only authorised users can access the network and that the data cannot be intercepted.

2.4 System diagrams

The system diagrams give an overview of how to connect the module or unit to the Grundfos pump that is to be connected to a BACnet network.

CIM solution

The Communication Interface Module (CIM) is an add-on communication module that you install internally in a Grundfos pump, using a 10-pin connection. In this setup, the pump will supply power to the module. See fig. 1. This installation option is currently available for Grundfos E-pumps (11-22 kW), MGE models H, I and J based E-pumps and Grundfos MAGNA3 pumps.



TPED twin-head pump with MGE motors model H or I in multipump mode and MAGNA3 twin-head pump in multipump mode, requires a CIM module installed in the master pump and uses the functional profile for boosters.

CIU solution

The Communication Interface Unit (CIU) unit is a box with a power supply module and a CIM BACnet module. You can mount it either on a DIN rail or on a wall. See fig. 3.

You use it in conjunction with Grundfos E-pumps that do not support an internal, add-on communication module CIM.

Pump with built-in CIM 300



Fig. 1 CIM 300 solution

Pump with built-in CIM 500



Fig. 2 CIM 500 solution

Pump connected to CIU 300 via GENIbus

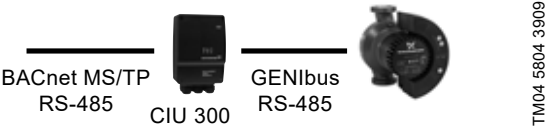


Fig. 3 CIU 300 solution

Pump connected to CIU 500 via GENIbus

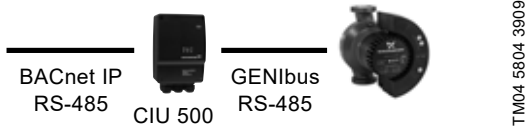


Fig. 4 CIU 500 solution

## 2.5 Specifications

General data	Description	Comments
Ambient humidity	30 % to 95 %	Relative, non-condensing.
Operating temperature	-20 to +45 °C	
Storage temperature	-25 to +70 °C	
GENIbus visual diagnostics	LED2	The LED will be in one of these states: Off, permanently green, flashing red, permanently red. See section <a href="#">3.10 LEDs</a> .
BACnet MS/TP	Description	Comments
BACnet connector	Screw-type terminal	3 pins. See section <a href="#">3.2 CIM 300 BACnet module</a> .
BACnet connection type	RS-485	
BACnet wire configuration	Two-wire + ground	Conductors: Plus, Minus and Ground. See section <a href="#">3.3 Connecting to the BACnet network</a> .
Maximum cable length	1200 m	Equals 4000 ft
Recommended cross-section of BACnet cable	0.20 - 0.25 mm <sup>2</sup>	AWG24 or AWG23
MAC address	0-127	Set via rotary switches SW6 and SW7. See section <a href="#">3.7 Selecting the BACnet MAC address</a> .
Line termination	On or Off	Set via DIP switches SW1 and SW2. See section <a href="#">3.8 Termination resistor</a> .
Supported transmission speeds [bits/s]	9600, 19200, 38400, 76800	Set via DIP switches SW4 and SW5. See section <a href="#">3.4 Setting the BACnet transmission speed</a> .
Data bits	8	Fixed value
Stop bits	1	Fixed value
Parity	None	Fixed value
BACnet visual diagnostics	LED1	Red and green status LED. See section <a href="#">3.10.1 LED1, BACnet MS/TP communication</a> .
Maximum number of BACnet devices	32	Using repeaters, this number can be increased.
Grundfos BACnet vendor ID	227	
BACnet segmentation support	No	
Character set support	ANSI X3.4	Base definition for the widely used character code known as ASCII.
BACnet device profile	B-ASC	BACnet Application-Specific controller
BACnet MS/TP master	Yes	CIM/CIU 300 and 500 are BACnet MS/TP master devices.
Manual slave address binding	No	
BACnet protocol revision	For hardware version R4: 4 For hardware version R8: 9	

BACnet IP	Description	Comments
Application layer	DHCP, HTTP, Ping, FTP, SMTP, SNTP, BACnet IP	Rotary switch in position 2.
Transport layer	UDP	
Internet layer	Internet protocol V4 (IPv4)	
Link layer	ARP, media access control (ethernet)	
Ethernet cable	CAT5, CAT5e or CAT6	Supports auto cable-crossover detecting (Auto-MDIX)
Maximum cable length	100 metres at 10/100 Mbits/s	Corresponds to 328 feet.
Transmission speed	10 Mbits/s, 100 Mbits/s	Auto-detected
Industrial Ethernet protocols	PROFINET IO, BACnet IP etc.	Selected with rotary switch, section <a href="#">4.2 Setting the Industrial Ethernet protocol</a> .
BACnet protocol revision	9	

#### CIM 300 and 500

Dimensions [w x h x d] [mm]	50 x 19 x 80	
Power supply		Supplied by the booster system.
Connection to booster system	10-pin connection	

CIU 300 and 500	Description	Comments
Power supply (CIU)	24-240 V	Located in the CIU.
GENIbus connection type (CIU)	RS-485, 3-wire + screen	Conductors: A, B and Y.
CIU box enclosure class	IP54	
CIU box dimensions (H x W x D)	182 x 108 x 82 mm	

### 3. BACnet MS/TP, CIM 300 setup

#### 3.1 BACnet bus topology

The Grundfos CIM/CIU 300 unit is connected as a BACnet MS/TP master directly to the BACnet MS/TP network.

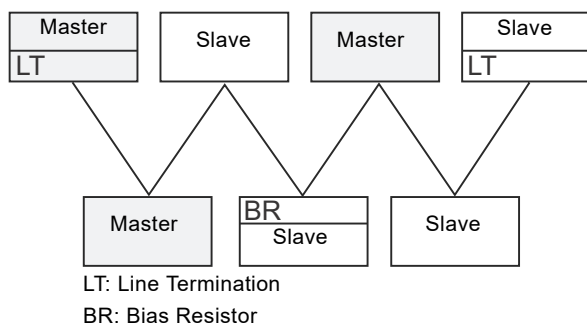


Fig. 5 Example of BACnet MS/TP network

BACnet MS/TP is a multi-master system, meaning that there can be more than one master on the network. It uses a token to control access to the bus network. A master node may initiate the transmission of a data telegram when it holds the token. Both master and slave nodes may transmit data telegrams in response to requests from master nodes, but slaves never hold the token. Master nodes pass the token between them.

A BACnet MS/TP segment is a single contiguous medium to which BACnet nodes are attached. Segments can be connected by use of repeaters or bridges, thus forming networks.

Multiple networks may be interconnected by BACnet routers to form a BACnet inter-network.

##### 3.1.1 Line termination resistors

Line termination must be connected at each of the two ends of the segment medium. CIM/CIU 300 has optional line termination resistor on board.

##### 3.1.2 Bias resistors

At least one set, and no more than two sets, of network bias resistors must exist for each segment so that an undriven communications line will be held in a guaranteed logical one state. The bias provides a reliable way for stations to detect the presence or absence of signals on the line. An unbiased line will take an indeterminate state in the absence of any driving node. CIM/CIU 300 has no bias resistors.

### 3.2 CIM 300 BACnet module

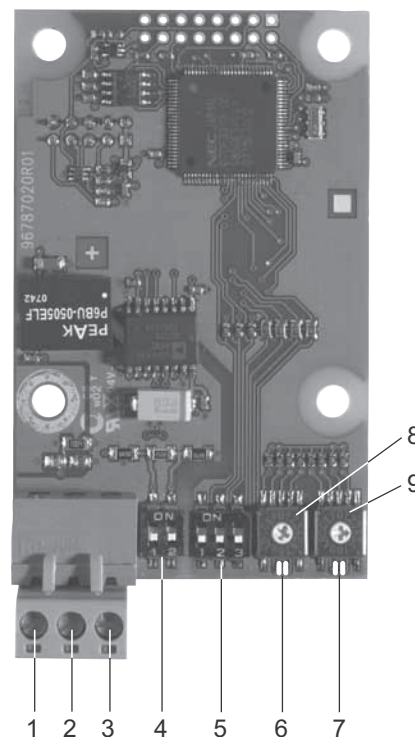


Fig. 6 CIM 300 BACnet module

Pos.	Designation	Description
1	Plus	BACnet plus terminal (RS-485 positive data signal)
2	Minus	BACnet minus terminal (RS-485 negative data signal)
3	Ground	BACnet ground terminal
4	SW1/SW2	On and off switches for termination resistor
5	SW3/SW4/SW5	Switches for selecting the BACnet transmission speed and the default or custom Device Object Instance Number.
6	LED1	Red and green status LED for BACnet communication
7	LED2	Red and green status LED for internal communication between CIM 300 and the Grundfos pump
8	SW6	Hexadecimal rotary switch for setting the BACnet MAC address (four most significant bits)
9	SW7	Hexadecimal rotary switch for setting the BACnet MAC address (four least significant bits)

3.3 Connecting to the BACnet network

Use a screened, twisted-pair cable.

BACnet terminal	Recommended colour	Data signal
Plus	Red	Positive
Minus	Green	Negative
Ground	Grey	Ground

The ANSI/ASHRAE BACnet standard states that the cable screen must only be earthed at one end of the segment to prevent earth fault currents.

3.4 Setting the BACnet transmission speed

Set the transmission speed correctly before CIM 300 is ready to communicate on the BACnet MS/TP network. Use DIP switches SW4 and SW5 to set the transmission speed. The default transmission speed is 9600 bits/s, but we recommend higher speeds for better data throughput. All devices on the BACnet MS/TP network must communicate at the same transmission speed.

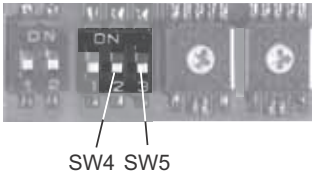


Fig. 7 BACnet transmission speed settings

3.4.1 DIP switch settings

Available transmission speeds in bits/s: 9600, 19200, 38400, 76800.  
Use DIP switches SW4 and SW5 to select the desired speed.

Transmission speed [bits/s]	SW4	SW5
9600	OFF	OFF
19200	OFF	ON
38400	ON	OFF
76800	ON	ON

The default transmission speed is 9600 bit/s, as per the BACnet MS/TP standard. The transmission speed will be effective immediately after setting the values of the DIP switch.

3.5 Selecting the Device Object Instance Number

The Device Object Identifier value consists of two components:

- a 10-bit Object Type (bits 22 to 31)
- a 22-bit Instance Number (bits 0 to 21).



Fig. 8 Bit numbers

The Object Type is fixed and determines that it is a Device Object. The Instance Number is a numeric code that is used to identify the device. It must be unique inter-network-wide, i.e. on all interconnected networks.

CIM 300 offers two different approaches to setting the BACnet Device Object Instance Number: default and custom, both described in the following subsections.

3.5.1 Default Instance Number

By default, CIM 300 uses a predefined Device Object Instance Number, which is 227XXX where XXX is the BACnet MAC address. This gives an Instance Number range of 227000 to 227127. See section 3.7 *Selecting the BACnet MAC address* for more information on MAC addresses.

Example

The BACnet MAC address is set to 20 via the hexadecimal rotary switches, so the Device Object Instance Number is 227020.

3.5.2 Custom Instance Number

To use the complete Instance Number range, set the new Instance Number with the BACnet object Custom Device Object Instance Number (AV, 0), and set SW3 to ON. This will immediately set the new Device Object Instance Number. See fig. 9 for DIP switch location.

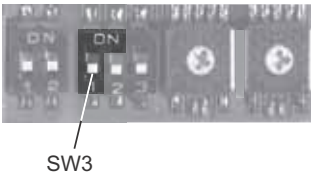


Fig. 9 Device Object Instance Number

Device Object Instance Number	SW3
Default (227000 + BACnet MAC address)	OFF
Custom, set with object (AV, 0)	ON

The default Present\_Value of the Custom Device Object Instance Number is 231.

Example

The Present\_Value of the Custom Device Object Instance Number (AV, 0) is 231, so the Device Object Instance Number is 231.



The Present\_Value of the Custom Device Object Instance Number cannot be 4194303, as this is a reserved value.



### 3.6 Selecting the Device Object Name

The property Device\_Name is a character string that must be unique inter-network-wide. By default, the name will be constructed as "Grundfos - XXXXXX" where XXXXXX is the current Device Object Instance Number as described in section [3.5 Selecting the Device Object Instance Number](#).

#### Example

The Device Object Instance Number is 227001, so the Device Object Name is "Grundfos - 227001".

If a new name is selected, it will be stored in the device and replace the default naming scheme.

### 3.7 Selecting the BACnet MAC address

To set the BACnet MAC address, use the two hexadecimal rotary switches, SW6 and SW7.

The value must be within the range of 0 to 127. An illegal value will result in a MAC address of 0.

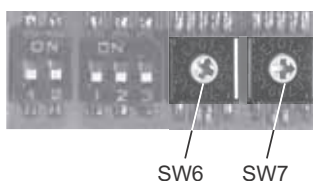


Fig. 10 Setting the BACnet MAC address

For a complete overview of BACnet addresses, see section [11. BACnet MAC address \(CIM 300\)](#).



You must set the BACnet MAC address decimally from 0 to 127 and it must be unique on the BACnet MS/TP segment.

### 3.8 Termination resistor

A termination resistor for line termination is fitted on CIM 300 and has a value of 120  $\Omega$ . It is to be cut in if CIM 300 is set as the last station on the network.

CIM 300 has two DIP switches, SW1 and SW2, for cutting the termination resistor in and out. Figure 8 shows the DIP switches in cut-out state.

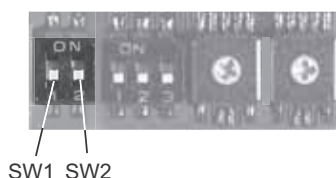


Fig. 11 Cutting the termination resistor in and out

Status	SW1	SW2
Cut in	ON	ON
	OFF	OFF
Cut out	ON	OFF
	OFF	ON

Default setting: Termination resistor cut out.

### 3.9 Cable length

The maximum recommended cable length within a BACnet MS/TP segment is 1200 metres (4000 ft) with 0.82 mm<sup>2</sup> (AWG 18) cable.

The connection between the BACnet modules must be made by use of a screened, twisted-pair cable with a characteristic impedance between 100 and 130  $\Omega$ .

### 3.10 LEDs

CIM 300 BACnet has two LEDs.

- Red and green status LED (LED1) for BACnet MS/TP communication
- Red and green status LED (LED2) for internal communication between CIM 300 and the Grundfos pump.

#### 3.10.1 LED1, BACnet MS/TP communication

Status	Description
Off	No communication.
Flashing green	Communication active.
Flashing red	Fault in the BACnet communication.
Permanently red	Fault in the CIM 300 BACnet configuration.

#### 3.10.2 LED2, internal communication

Status	Description
Off	CIM 300 has been switched off or is starting up.
Flashing red	No internal communication between CIM 300 and the pump.
Permanently red	CIM 300 does not support the specific pump version.
Permanently green	Internal communication between CIM 300 and the pump is OK.



During startup, there may be a delay of up to 5 seconds before the LED status is updated.

## 4. BACnet IP, CIM 500 setup



### WARNING

#### Electric shock

- Death or serious personal injury
- Connect CIM 500 only to SELV or SELV-E circuits.

### 4.1 Connecting the ethernet cable

Use RJ45 plugs and ethernet cable. Connect the cable shield to protective earth at both ends.



It is important to connect the cable shield to earth through an earth clamp or to connect the cable shield to earth in the connector.

CIM 500 is designed for flexible network installation; the built-in two port switch makes it possible to daisy chain from product to product without the need of additional ethernet switches. The last product in the chain is only connected to one of the ethernet ports. Each ethernet port has its own MAC address.

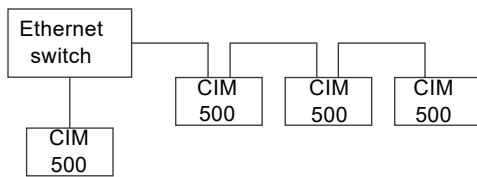


Fig. 12 Example of Industrial ethernet network

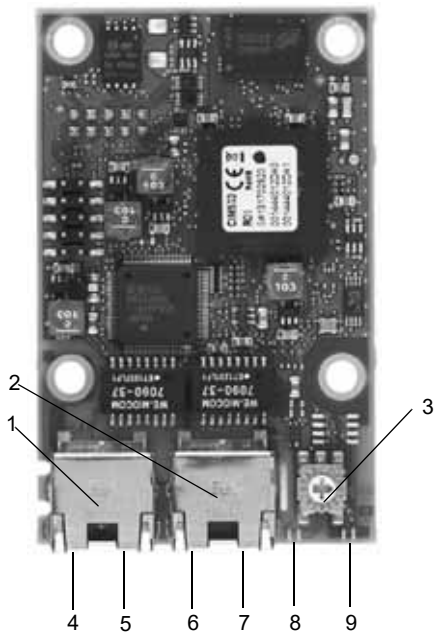


Fig. 13 Example of ethernet connection

Pos.	Description	Designation
1	Industrial Ethernet RJ45 connector 1	ETH1
2	Industrial Ethernet RJ45 connector 2	ETH2
3	Rotary switch for protocol selection	SW1
4	Data activity LED for connector 1	DATA1
5	Link LED for connector 1	LINK1
6	Data activity LED for connector 2	DATA2
7	Link LED for connector 2	LINK2
8	Green and red status LED for ethernet communication	LED 1
9	Green and red status LED for internal communication between the module and the pump.	LED 2

## 4.2 Setting the Industrial Ethernet protocol

The CIM 500 ethernet module has a rotary switch for selection of the Industrial Ethernet protocol. See fig. 14.

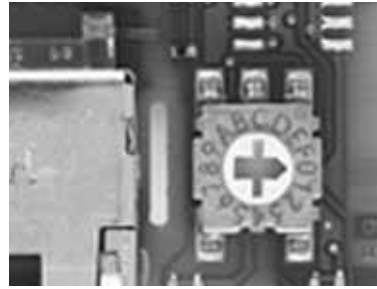


Fig. 14 Selecting the Industrial Ethernet protocol

Pos.	Description
0	PROFINET IO (default)
1	Modbus TCP
2	BACnet IP
3	EtherNet/IP
4	GRM IP (require contract with Grundfos)
5.E	Reserved, LED1 will be permanently red to indicate an invalid configuration
F	Reset to factory default Note: The rotary switch must be set in this position for 20 seconds to reset to factory default. During this period LED1 flashes red and green at the same time to indicate that a reset will occur.



Every change of the rotary switch while the module is powered on will cause the module to restart.

## 4.3 Setting the IP addresses

The CIM 500 ethernet module is default set to a fixed IP address. You can change the IP address settings from the built-in webserver.

Default IP settings used by the webserver	IP address: 192.168.1.100 Subnet mask: 255.255.255.0 Gateway: 192.168.1.1
IP settings for BACnet IP	Make the settings via the webserver

#### 4.4 Establish connection to the webserver

You can configure CIM 500 using the built-in webserver. To establish a connection from a PC to CIM 500, follow these steps:

- Connect the PC and CIM 500 using an ethernet cable.
- Configure the PC ethernet port to the same subnetwork as CIM 500, for example 192.168.1.101, and the subnet mask to 255.255.255.0. See section [A.1 How to configure an IP address on your PC](#) on page 34.
- Open a standard Internet browser and type 192.168.1.100 in the URL field.
- Log in to the webserver using:

User	admin (default)
Password	Grundfos (default)



User name and password may have been changed from their default values.



TM05 6436 4712

**Fig. 15** CIM 500 connected to PC via ethernet cable

For further information on how to use the webserver. See section [A.2 Webserver configuration](#) on page 34.



You can use both ETH1 and ETH2 to establish a connection to the webserver.



You can access the webserver while the selected Industrial Ethernet protocol is active.

#### 4.5 Status LEDs

The CIM 500 ethernet module has two status LEDs, LED1 and LED2. See fig. 13.

- Red and green status LED (LED1) for ethernet communication
- Red and green status LED (LED2) for internal communication between CIM 500 and the Grundfos product.

##### LED1

Status	Description
Off	No BACnet IP communication or switched off.
Flashing green	BACnet IP communication active.
Permanently red	CIM 500 module configuration fault. See section <a href="#">9.2.1 LED status</a> .
Permanently red and green	Error in firmware download. See section <a href="#">9.2.1 LED status</a> .
Flashing red and green	Resetting to factory default. After 20 seconds CIM 500 restarts.

##### LED2

Status	Description
Off	CIM 500 is switched off.
Flashing red	No internal communication between CIM 500 and the Grundfos product.
Permanently red	CIM 500 does not support the Grundfos product connected.
Permanently green	Internal communication between CIM 500 and the Grundfos product is OK.
Permanently red and green	Memory fault.



During startup, there is a delay of up to 5 seconds before LED1 and LED2 status is updated.

#### 4.6 DATA and LINK LEDs

The CIM 500 ethernet module has two connectivity LEDs related to each RJ45 connector. See fig. 13.

##### DATA1 and DATA2

These yellow LEDs indicate data traffic activity.

Status	Description
Yellow off	No data communication on the RJ45 connector.
Yellow flashing	Data communication ongoing on the RJ45 connector.
Permanently yellow	Heavy network traffic on the RJ45 connector.

##### LNK1 and LNK2

These green LEDs show whether the ethernet cable is properly connected.

Status	Description
Green off	No ethernet link on the RJ45 connector.
Green on	Ethernet link on the RJ45 connector is OK.

## 5. Supported services

BACnet Interoperability Building Blocks (BIBBs) are collections of one or more BACnet services. These are described in terms of an "A" and a "B" device. Both devices are nodes on a BACnet inter-network. In most cases, the "A" device will act as the user of data (client), and the "B" device will be the provider of this data (server).

CIM/CIU 300 and 500 are BACnet Application-Specific Controllers (B-ASC) with a few additional services.

### 5.1 Data-sharing services

Name	BACnet BIBB code	Notes	Initiate	Execute
ReadProperty	DS-RP-B	CIM/CIU 300 and 500 can be providers of data.	-	•
ReadPropertyMultiple	DS-RPM-B	CIM/CIU 300 and 500 can be providers of data and return multiple values at one time.	-	•
WriteProperty	DS-WP-B	CIM/CIU 300 and 500 allow a value to be changed over the network.	-	•
WritePropertyMultiple	DS-WPM-B	CIM/CIU 300 and 500 allow multiple values to be changed over the network.	-	•
SubscribeCOV	DS-COV-B	CIM/CIU modules can be providers of "Change Of Value" data. The modules support up to 10 simultaneous COV subscriptions. Subscription lifetime can be limited or unlimited.	-	•
ConfirmedCOVNotification			•	-
UnconfirmedCOVNotification			•	-

### 5.2 Device management services

Name	BACnet BIBB code	Notes	Initiate	Execute
Who-Is	DM-DDB-A	CIM/CIU 300 and 500 can seek information about device attributes of other devices and interpret device announcements.	•	-
I-Am			-	•
Who-Is	DM-DDB-B	CIM/CIU 300 and 500 can provide information about their device attributes and respond to requests to identify themselves.	-	•
I-Am			•	-
Who-Has	DM-DOB-B	CIM/CIU 300 and 500 can provide address information about their objects upon request.	-	•
I-Have			•	-
DeviceCommunicationControl	DM-DCC-B	CIM/CIU 300 and 500 can respond to communication control requests. The modules support both limited and unlimited duration. The password, if required, is "Grundfos".	-	•

## 6. Object overview

### 6.1 Device Object

The following properties are supported in the Device Object (available for all pump types).

Property identifier	Data type	Notes	Access
Object_Identifier	BACnetObjectIdentifier	See section <a href="#">3.5 Selecting the Device Object Instance Number</a> .	R
Object_Name	CharacterString	See section <a href="#">3.6 Selecting the Device Object Name</a> for details on object name.	W
Object_Type	BACnetObjectType	DEVICE.	R
System_Status	BACnetDeviceStatus	OPERATIONAL.	R
Vendor_Name	CharacterString	Grundfos.	R
Vendor_Identifier	Unsigned16	227.	R
Model_Name	CharacterString	Will show the Grundfos pump model to which the CIM/CIU module is connected.	R
Firmware_Revision	CharacterString	Revision of the firmware in the CIM/CIU module.	R
Application_Software_Version	CharacterString	Software build date, DD-MM-YYYY.	R
Location	CharacterString	The user can enter a location here (maximum 200 characters).	W
Description	CharacterString	The user can enter a description here (maximum 200 characters).	W
Protocol_Version	Unsigned	Actual version of the BACnet protocol.	R
Protocol_Revision	Unsigned	Actual revision of the BACnet protocol.	R
Protocol_Services_Supported	BACnetServicesSupported	Indicates which standardised protocol services are supported.	R
Protocol_Object_Types_Supported	BACnetObjectTypesSupported	Indicates which standardised protocol object types are supported.	R
Object_List	BACnetARRAY[N]of BACnetObjectIdentifier	An array of objects available.	R
Max_APDU_Length_Accepted	Unsigned	CIM 300: The maximum number of bytes that may be contained in a single APDU. Fixed to 480. CIM 500: The maximum is 1476.	R
Segmentation_Supported	BACnetSegmentation	Indicates if segmentation of messages is possible. Will always read NO_SEGMENTATION to indicate that segmentation is not possible.	R
APDU_Timeout	Unsigned	Indicates the amount of time in ms before time-out.	R
Number_Of_APDU_Retries	Unsigned	Maximum number of times an APDU is to be retransmitted.	R
Max_Master	Unsigned	Specifies the highest possible address for master nodes and must be between 1 and 127. The default value is 127, but this value can be lowered by the user to reduce transmission overhead.	W
Max_Info_Frames	Unsigned	Specifies the maximum number of information frames that are sent before the token is passed on. Fixed to 1.	R
Device_Address_Binding	List of BACnetAddressBindings	Holds address bindings to other devices, if any.	R
Database_Revision	Unsigned	Logical revision number for the device database.	R

## 6.2 Binary inputs

Binary objects that provide information from the Grundfos pump.

ID	Object name	R/W	Notes	MAGNA3	E-pumps 0.25 - 7.5 kW	CUE/ E-pumps 11-22 kW
BI, 0	Control source status	R	Status of the actual control source. 0: Local control 1: Bus control.	•	•	•
BI, 1	Actual direction	R	Rotational direction of the pump impeller. 0: Clockwise 1: Counterclockwise.	•	•	•
BI, 2	Rotation status	R	Rotation status. 0: No rotation 1: Rotation (pump running).	•	•	•
BI, 3	At minimum speed	R	0: Not running at minimum speed 1: Running at minimum speed.	•	•	•
BI, 4	At maximum speed	R	0: Not running at maximum speed 1: Running at maximum speed.	•	•	•
BI, 9	Low Flow stop active	R	0: Not active 1: Active.	-	H	-
BI, 11	Digital input 1 status	R	0: Not active 1: Active.	•	•	•
BI, 12	Digital input 2 status	R	0: Not active 1: Active.	•	•	•
BI, 13	Digital input 3 status	R	0: Not active 1: Active.	-	•	•
BI, 14	Digital output 1 status	R	0: Not active 1: Active.	•	•	•
BI, 15	Digital output 2 status	R	0: Not active 1: Active.	•	•	•
BI, 28	Fault simulation status	R	Fault simulation status. 0: Fault simulation not active 1: Fault simulation active.	•	H	•
BI, 31	At power limit	R	0: Not running at power limit 1: Running at power limit.	•	H	-
BI, 38	Setpoint influence	R	0: Not active 1: Active.	•	H	-
BI, 39	Max. flow limit	R	0: Not active 1: Active.	•	H	-
BI, 62	Flow estimation below range	R	0: Flow estimation inside range 1: Flow estimation below range	•	H	•
BI, 63	Flow estimation above range	R	0: Flow estimation not above range 1: Flow estimation above range	•	-	-
BI, 64	Forced to local	R	0: Not forced to local 1: Forced to local	•	H	-

H: Only available on MGE model H and later.

### 6.3 Binary outputs

Binary objects for control of the Grundfos pump.

ID	Object name	R/W	Notes	MAGNA3	E-pumps 0.25 - 7.5 kW	CUE/ E-pumps 11-22 kW
BO, 0	Set control source	W	Sets the control source. Set to 1 to enable pump control via BACnet. 0: Local control (default) 1: Bus control.	•	•	•
BO, 1	Relay 1 control	W	Controls relay 1 if bus control is enabled and relay 1 is set to be controlled via bus. 0: Closed (default) 1: Open.	-	•	•
BO, 2	Relay 2 control	W	Controls relay 2 if bus control is enabled and relay 2 is set to be controlled via bus. 0: Closed (default) 1: Open.	-	H	•
BO, 4	Reset fault	W	Resets fault if bus control is enabled. (Triggered on rising edge). 0: No resetting (default) 1: Resetting.	•	•	•
BO, 5	Fault simulation	W	Enables simulated fault if bus control is enabled. 0: Disabled (default) 1: Enabled.	•	•	•
BO, 6	Copy settings to local	W	Copies remote settings to local pump settings. 0: Disabled 1: Enabled. <b>NOTE</b> Copy of the Control Context, which is Control mode, Operating mode, On/off and Setpoint, from the remote setting to the local setting takes place when CopyToLocal has been enabled, but only during a Remote->Local transition. It is necessary to introduce such a transition whenever the user wants the local setting to be updated and stored in the EEPROM.	•	H	-
BO, 9	Enable max. flow limit	W	0: Disabled 1: Enabled.	•	H	-

H: Only available on MGE model H and later.

## 6.4 Multistate inputs

Objects that contain an enumeration value from the pump.

ID	Object name	R/W	Notes	MAGNA3	E-pumps 0.25 - 7.5 kW	CUE/ E-pumps 11-22 kW
MI, 0	Actual control mode	R	Reads the current control mode. 1: Constant speed 2: Constant pressure 3: Proportional pressure 4: Automatic / AUTO <sub>ADAPT</sub> 5: Constant flow 6: Constant temperature 7: Constant level 8: Constant percentage 9: FLOW <sub>ADAPT</sub> 10: Closed-loop sensor control 11: Constant diff. pressure 12: Constant diff. temperature. See section <a href="#">7.1 Control modes</a> for details on the control modes.	•	•	•
MI, 1	Actual operating mode	R	Reads the current operating mode. 1: Start (normal) 2: Stop 3: Minimum 4: Maximum.	•	•	•
MI, 2	Next bearing-service type	R	Type of next bearing service. 1: Service type unknown 2: Lubricate bearings 3: Change bearings.	-	H	•
MI, 3	CIM status	R	Reads the status of the CIM module, useful for fault finding. 1: OK 2: EEPROM fault 3: Memory fault.	•	•	•
MI, 11	Feedback sensor unit	R	Unit of the feedback sensor. 1: Unknown 2: bar 3: mbar 4: m 5: kPa 6: psi 7: ft 8: m <sup>3</sup> /h 9: m <sup>3</sup> /s 10: l/s 11: gpm 12: °C 13: °F 14: % 15: K 16: l/h.	•	•	•

H: Only available on MGE model H and later.



## 6.5 Multistate outputs

Objects that set an enumeration value in the pump.

ID	Object name	R/W	Notes	MAGNA3	E-pumps 0.25 - 7.5 kW	CUE/ E-pumps 11-22 kW
MO, 0	Set control mode	W	<p>Sets the control mode if bus control is enabled.</p> <p>1: Constant speed (default)            2: Constant pressure            3: Proportional pressure            4: Automatic / AUTO<sub>ADAPT</sub>            5: Constant flow            6: Constant temperature            7: Constant level            8: Constant percentage            9: FLOW<sub>ADAPT</sub>            10: Closed-loop sensor control            11: Constant diff. pressure            12: Constant diff. temperature.            See section <a href="#">7.1 Control modes</a> for details on the control modes.</p>	•	•	•
MO, 1	Set operating mode	W	<p>Sets the operating mode if bus control is enabled.</p> <p>1: Start (normal)            2: Stop (default)            3: Minimum            4: Maximum.</p>	•	•	•
MO, 2	Product simulation	W	<p>Enables product simulation (for commissioning and testing purposes, can only be enabled when no physical pump is present).</p> <p>1: Disabled (default)            2: MAGNA            3: E-pumps 0.25 - 7.5 kW            4: E-pumps 11-22 kW / CUE            8: MAGNA3            9: E-Pumps based on MGE model H.            See section <a href="#">7.6 Product simulation</a> for details.</p>	•	•	•

H: Only available on MGE model H and later.

## 6.6 Analog inputs

Objects with measured values and status information from the pump.

ID	Object name	R/W	Notes	Unit	MAGNA3	E-pumps 0.25 - 7.5 kW	CUE/ E-pumps 11-22 kW
AI, 0	Fault code	R	Grundfos fault code. See section <a href="#">11. BACnet MAC address (CIM 300)</a> .	-	•	•	•
AI, 1	Warning code	R		-	•	•	•
AI, 2	Time to bearing service	R	Time to bearing service in months. A value of 24 means "24 or more".	month	-	H	•
AI, 3	Capacity	R	Actual capacity value (process feedback).	%	•	•	•
AI, 4	Head	R	Actual system head/pressure.	bar	S	S	S
AI, 5	Flow	R	Actual system flow rate.	m <sup>3</sup> /h	S*	S*	S*
AI, 6	Relative performance	R	Performance relative to maximum performance.	%	•	•	•
AI, 7	Speed	R	Motor speed.	rpm	•	•	•
AI, 8	Frequency	R	Actual control signal applied to motor.	Hz	•	•	•
AI, 9	Actual setpoint	R	Actual setpoint. Open loop: % of nominal frequency. Closed loop: % of sensor maximum.	%	•	•	•
AI, 10	Motor current	R	Actual motor current.	A	•	•	•
AI, 11	DC link voltage	R	Frequency converter DC Link voltage.	V	•	•	•
AI, 12	Motor voltage	R	Motor voltage.	V	-	Model G only	•
AI, 13	Power	R	Total power consumption of the pump.	W	•	•	•
AI, 14	Remote flow	R	Measured flow at external sensor.	m <sup>3</sup> /h	S	G+S	S
AI, 15	Inlet pressure	R	System inlet pressure.	bar	-	G+S	S
AI, 16	Remote pressure	R	Measured pressure at external sensor.	bar	S	G+S	S
AI, 17	Level	R	Tank level.	m	-	S	S
AI, 18	Power electronic temp.	R	Temperature in frequency converter.	°C	•	•	•
AI, 19	Motor temperature	R	Motor winding temperature.	°C	-	G	•
AI, 20	Remote temperature	R	Temperature at external sensor.	°C	-	S	S
AI, 21	Electronic temperature	R	Pump electronics temperature.	°C	-	H+S	S
AI, 22	Fluid temperature	R	Pumped-liquid temperature.	°C	•	G	S
AI, 23	Bearing temperature DE	R	Bearing temperature, drive end.	°C	-	-	CUE + S
AI, 24	Bearing temp. NDE	R	Bearing temperature, non-drive end.	°C	-	-	CUE + S
AI, 25	Auxiliary sensor input	R	Auxiliary sensor input.	%	-	S	S
AI, 26	Specific energy	R	Specific energy consumption.	kWh/m <sup>3</sup>	•	H+S	CUE
AI, 27	Runtime	R	Total operating time of the pump.	h	•	•	•
AI, 28	Total on time	R	Total power-on time of the pump.	h	•	•	•
AI, 29	Torque	R	Motor torque.	Nm	-	-	•
AI, 30	Energy consumption	R	Total energy consumption of the pump.	kWh	•	•	•
AI, 31	Number of starts	R	Number of times the pump has started.	-	•	•	•
AI, 32	Volume	R	Total pumped volume.	m <sup>3</sup>	•	H+S	CUE
AI, 37	Outlet pressure	R	System outlet pressure.	bar	-	H	-
AI, 57	Remote temperature 2	R	Temperature at external temperature sensor 2.	°C	S	H+S	-
AI, 58	User setpoint	R	User-selected setpoint. Open loop: % of nominal frequency. Closed loop: % of setpoint range.	%	•	•	•
AI, 85	Min. of feedback sensor	R	Minimum value of feedback sensor.	-	•	•	•
AI, 86	Max. of feedback sensor	R	Maximum value of feedback sensor.	-	•	•	•
AI, 92	Load percent	R	Motor current in percent of rated motor current.	%	-	H	-
AI, 93	Differential pressure	R	Pressure between pump flanges.	bar	•	H+S	-
AI, 95	Actual flow limit	R	Actual maximum flow limit.	m <sup>3</sup> /h	•	H	-
AI, 114	Remote diff. temperature	R	Differential temperature at remote sensor.	°C	-	H + S	-
AI, 115	Inlet diff. pressure	R	Differential pressure at the inlet pipe.	bar	-	H + S	-
AI, 116	Outlet diff. pressure	R	Differential pressure at the outlet pipe.	bar	-	H + S	-
AI, 117	Remote diff. pressure	R	Differential pressure at remote sensor.	bar	-	H + S	-
AI, 118	Storage tank Level	R	Water level in the storage tank.	m	-	H + S	-
AI, 119	Heat energy counter	R	Accumulated heat energy in pump life.	kWh	S	H + S	-
AI, 120	Heat power	R	Actual heat power.	W	S	H + S	-

ID	Object name	R/W	Notes	Unit	MAGNA3	E-pumps 0.25 - 7.5 kW	CUE/ E-pumps 11-22 kW
AI, 121	Heat diff. temperature	R	Differential temperature (heat).	K	S	H + S	-
AI, 130	Nominal frequency	R	Nominal pump frequency.	Hz	●	H	-
AI, 131	Minimum frequency	R	Minimum frequency in % of nominal frequency.	%	●	H	-
AI, 132	Maximum frequency	R	Maximum frequency in % of nominal frequency.	%	●	H	-
AI, 133	Setpoint range minimum	R	Minimum value of setpoint range in % of sensor maximum value.	%	●	H	-
AI, 134	Setpoint range maximum	R	Maximum value of setpoint range in % of sensor maximum value	%	●	H	-
AI, 135	Heat energy counter 2	R	Heat energy counter 2	kWh	●	-	-
AI, 136	Volume counter 2	R	Volume counter 2	m <sup>3</sup>	●	-	-

G Only available on MGE model G and later versions.

- Always available.

S Sensor required.

H Only available on MGE model H and later.

S\* On TPE Series 2000 and MAGNA/UPE, the flow is estimated and is only to be used for monitoring, not for control purposes. On all other pump types, a flow sensor is required.

CUE Only available on CUE (with sensor).

3-ph Only available on three-phase E-pumps.

## 6.7 Analog outputs

Object for setting a new setpoint in the pump.

ID	Object name	R/W	Notes	Unit	MAGNA3	E-pumps 0.25 - 7.5 kW	CUE/ E-pumps 11-22 kW
AO, 0	Set setpoint	W	Sets the pump setpoint if bus control is enabled. Closed loop: % of setpoint range. Open loop: % of nominal frequency. A value of 0 does not imply a stop. See section <a href="#">7.2 Setpoint</a> .	%	•	•	•
AO, 5	Set max. flow limit	W	Sets the maximum flow limit value.	m <sup>3</sup> /h	•	H	-

H: Only available on MGE model H and later.

## 6.8 Analog values

Objects for configuration of the module, the unit and the pump.

ID	Object name	R/W	Notes	Unit	MAGNA3	E-pumps 0.25 - 7.5 kW	CUE/ E-pumps 11-22 kW
AV, 0	Custom Device Object Instance Number	R/W	Value for Custom Device Object Instance Number. Used in conjunction with DIP switch SW3. See section <a href="#">3.5 Selecting the Device Object Instance Number</a> . Present_Value range: 0-0x3FFFFE. Default Present_Value: 0xE7.	-	•	•	•
AV, 1	BACnet watchdog	R/W	Time in seconds before BACnet communication watchdog times out, and sets the pump to local control mode. See section <a href="#">7.3 BACnet communication watchdog</a> . 0: Disabled (default). Set to a value between 5 and 3600 to enable.	s	•	H	•
AV, 2	Simulation fault code	R/W	Fault code to simulate. See section <a href="#">11. BACnet MAC address (CIM 300)</a> . Can be cleared by writing a value of 0.	-	•	H	•
AV, 3	Simulation warning code	R/W	Warning code to simulate. See section <a href="#">11. BACnet MAC address (CIM 300)</a> . Can be cleared by writing a value of 0.	-	S	H	•
AV, 9	Product time and date	R/W	Pump time and date in UNIX format (seconds since 00:00 01-01-1970).	s	S	H	-
AV, 12	Remote sensor feedback	R/W	Sensor value via fieldbus	%	-	H	-

H: Only available on MGE model H and later.

## 7. Detailed descriptions

### 7.1 Control modes

Control modes	Description	Illustration
Constant speed	Open loop The setpoint of the pump is interpreted as the setpoint for the pump speed in %. The setpoint value is a percentage of the maximum speed of the pump. No sensor is required.	
Constant pressure Constant diff. pressure	Closed loop The setpoint of the pump is interpreted as the setpoint for the pressure. The controller inside the pump adapts the pump speed so that the pressure is constant, regardless of the flow. A pressure sensor is required.	
Constant flow Constant level Constant temperature Constant diff. temperature Constant percentage Closed loop sensor control	Closed loop You can obtain a constant flow, constant level, constant temperature or constant percentage by replacing the main pressure sensor with another sensor. For example a flow sensor is needed for flow control, a level sensor is needed for level control and a temperature sensor is needed for temperature control. Closed loop sensor control is not available for the current pump. Constant flow is illustrated to the right.	
Proportional pressure	Closed loop The setpoint of the pump is interpreted as the basic setpoint for the proportional-pressure mode (the black dot in the illustration). This control mode is only available on GRUNDFOS MAGNA series and TPE Series 2000 pumps.	
AUTO <sub>ADAPT</sub>	AUTO <sub>ADAPT</sub> For this control mode, the optimum setpoint is automatically estimated and used. This also means that any setpoint value is ignored. Only available on GRUNDFOS MAGNA Series and some three-phase motors of 0.55 to 7.5 kW. A pressure sensor is required.	
FLOW <sub>ADAPT</sub>	AUTO <sub>ADAPT</sub> with flow limitation For this control mode, the optimum setpoint is automatically estimated and used, but the flow is limited by the maximum flow limit value set by the user. Set the value with AO, 5.	

H: Pressure (Head)

Q: Flow

#### Important notes to control modes

Only valid control modes are accepted.

**Example:** If the pump is a TPE Series 2000, with an MGE motor model G, and the control mode is changed to Constant temperature, the pump will not change its control mode because it is not possible for a TPE Series 2000 to run in this mode. The mode will then be the last valid control mode.

## 7.2 Setpoint

This object accepts values ranging from 0 to 100 (0 % to 100 %). The setpoint value can represent speed, pressure, flow, etc., depending on the selected control mode.

A setpoint of 0 does not imply a stop.

### 7.2.1 Setpoint in closed-loop control

The setpoint is written to AO, 0 Setpoint as a percentage value of the setpoint range. The selected setpoint is reflected in object AI, 58 UserSetpoint with the same scaling.

The actual setpoint, whether it has been set with Grundfos GO Remote, the pump display, the pump buttons or the fieldbus, can be read from AI, 9 ActualSetpoint. It is a percentage value of FeedbackSensorMax.

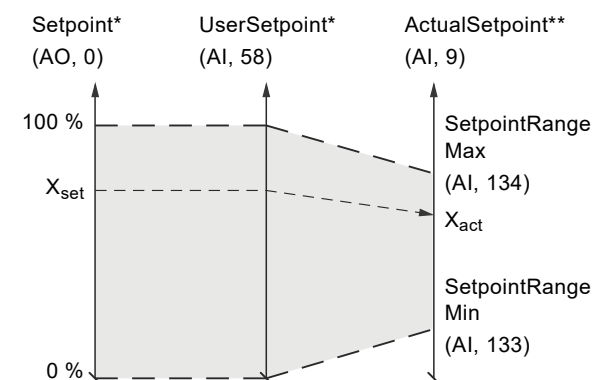
Generally, the actual setpoint value represents head, pressure, flow, temperature and so on depending on how the feedback sensor has been set to measure. The unit of measure can be read from MI, 11 FeedbackSensorUnit.

It is possible to calculate back and forth between the setpoint in percent and its scaled value:

$$X_{act}[unit] = X_{set}[\%] \times (r_{max} - r_{min}) + r_{min}$$

Where:

- $r_{max} = \text{SetpointRangeMax} \times \text{FeedbackSensorMax} \times \text{FeedbackSensorUnit}$
- $r_{min} = \text{SetpointRangeMin} \times \text{FeedbackSensorMax} \times \text{FeedbackSensorUnit}$



\* Percentage of setpoint range.

\*\* Percentage of sensor maximum.

**Fig. 16** Setpoint in closed-loop control

### MAGNA3 40-100 example:

SetpointRangeMin: 5 %

SetpointRangeMax: 50 %

FeedbackSensorMax: 20

FeedbackSensorUnit: m

$$r_{max} = \text{SetpointRangeMax} \times \text{FeedbackSensorMax} \times \text{FeedbackSensorUnit} = 50 \% \times 20 \times \text{m} = 10 \text{ m}$$

$$r_{min} = \text{SetpointRangeMin} \times \text{FeedbackSensorMax} \times \text{FeedbackSensorUnit} = 5 \% \times 20 \times \text{m} = 1 \text{ m}$$

$$X_{act}[unit] = X_{set}[\%] \times (r_{max} - r_{min}) + r_{min}$$

$$X_{set}[\%] \times (10 \text{ m} - 1 \text{ m}) + 1 \text{ m}$$

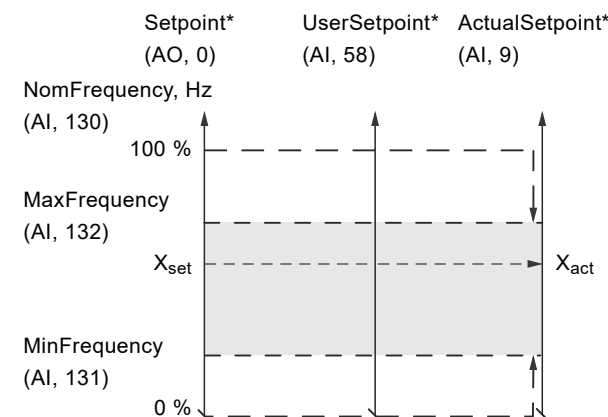
$$X_{set}[\%] \times 9 \text{ m} + 1 \text{ m}$$

If  $X_{set}[\%]$  has value 40 %, the pump will have an actual setpoint of  $40 \% \times 9 \text{ m} + 1 \text{ m} = 4.6 \text{ m}$ .

### 7.2.2 Setpoint in open-loop control

The setpoint is written to AO, 0 Setpoint as a percentage value of the nominal frequency,  $f_{nom}$ , represented by AI, 130 NomFrequency. The selected setpoint is reflected in AI, 58 UserSetpoint with the same scaling. From the fieldbus, it will get whatever value written to Setpoint, but from the display and Grundfos GO Remote, it is truncated to range  $[f_{min}; f_{max}]$ , represented by AI, 132 MaxFrequency and AI, 131 MinFrequency.

The actual setpoint, whether it has been set with Grundfos GO Remote, the pump display, the pump buttons or the fieldbus, can be read from AI, 9 ActualSetpoint, and it always reflects the frequency limitations. It equals the value that the pump actually uses.



\* Percentage of  $f_{nom}$ .

**Fig. 17** Setpoint in open-loop control

### For MGE motors and the CUE drive:

- $[f_{min}; f_{max}]$  can be adjusted from the display and Grundfos GO Remote.
- With  $f_{max}$  greater than  $f_{nom}$ , a setpoint above 100 % is possible (over synchronous).

### For MAGNA3:

- $[f_{min}; f_{max}]$  are fixed.
- $f_{max} = f_{nom}$  always.

### 7.3 BACnet communication watchdog

A BACnet communication watchdog is implemented in CIM/CIU 300 and CIM/CIU 500.

If no BACnet communication is detected for the time period defined by the BACnet watchdog object (AV, 1) and the pump is set to Bus control mode (BO, 0), the pump is automatically switched to local control mode, and its local settings will be used.

This functionality can be used to define the pump behaviour in case of a BACnet communication breakdown. Before enabling the watchdog, the local pump settings must be made with either a Grundfos PC Tool or Grundfos GO Remote. This ensures that the pump behaves as expected if the BACnet communication breaks down.

When BACnet communication is re-established after a watchdog time-out, the user must manually set the pump back to Bus control mode (BO, 0).

When the Present\_Value of the AV, 1 object is set to 0, the watchdog is disabled (default). To enable the watchdog, set the Present\_Value to [5-3600] seconds.

### 7.4 Fault monitoring and resetting

This example shows how to monitor faults or warnings in the Grundfos pump and how to manually reset a fault.

The Fault code object (AV, 0) and the Warning code object (AV, 1) can both hold a Grundfos-specific fault code. See section [11. BACnet MAC address \(CIM 300\)](#) for code interpretation.

Warnings are notifications only and will not stop the pump, whereas faults will stop the pump. Most pumps can be configured to either automatically reset the fault when the fault condition disappears or to require manual resetting.

If a fault is to be manually reset, use the Reset fault object (BO, 4). When the Present\_Value of this object is set to 1, a Reset fault command is sent to the device.

#### Example of fault simulation

Fault simulation can be helpful for testing alarm behaviour of a pump. The pump will behave exactly as if a real alarm was on.

This example shows how to simulate "undervoltage".

- Set "BO, 0 to value 1 (control source = remote).
- Set "Simulation fault code" (AV, 2) to 40 (undervoltage).
- Set "Fault simulation" (BO, 5) to 1 (enabled).
- Read "Fault code" (AI, 0), and check if it is set to 40.
- The red LED on the pump will indicate an alarm.
- Remove the simulated alarm settings by setting "Fault simulation" (BO, 5) to 0 (disabled).
- Reset the alarm via the pump display or via the BACnet object. "Reset fault" (BO, 4) and the pump will return to normal operation.

### 7.5 Pump control via BACnet

This example shows how to set a GRUNDFOS MAGNA to 50 % setpoint, in proportional-pressure mode.

- Before enabling pump control via BACnet, values for setpoint, control mode and operating mode must be set.
- Set operating mode with Multistate output 1. In this example, the value for operating mode must be 1 (Start).
- Set control mode with Multistate output 0. A value of 3 corresponds to Proportional pressure.
- Set the setpoint to a value of 50 % in Analog output 0. See section [7.2 Setpoint](#) for details on setpoint.
- To enable bus control, set Binary output 0 to a value of 1.

Now the GRUNDFOS MAGNA pump should be running at 50 % in proportional-pressure mode with bus control enabled.

### 7.6 Product simulation

Product profile simulation or pump simulation can be useful for testing and pre-commissioning purposes. It is possible to simulate a pump profile when using a CIU 300 that is not connected to a pump. CIU 300 will behave as if a pump was connected on the GENIbus, even if that is not the case. The objects supported by the simulated product will be available, although the data will only be dummy values that do not simulate real pump behaviour.

Product simulation is enabled by setting the Multistate output object "Product simulation" (MO, 2):

Product to simulate	Value
Disabled (no simulation)	1
MAGNA/UPE	2
E-pumps 0.25 - 7.5 kW	3
E-pumps 11-22 kW / CUE	4
MAGNA3	8
E-pumps based on MGE model H	9



Product simulation will always be disabled on power-up.



If a physical pump is detected on GENIbus during power-up, it will not be possible to enable product simulation.

### 7.7 Remote sensor feedback

Product	Sensor reading [%]	Value communicated via fieldbus to the pump
MAGNA3	0-100	0-100
MGE model H and later	0-100	0-100

## 8. Commissioning

### 8.1 Step-by-step guide to hardware setup, CIU 300

Step	Action
1	Complete the pump configuration, for example sensor configuration.
2	Select the BACnet MAC address (0-127) on CIM 300. See section <a href="#">3.7 Selecting the BACnet MAC address</a> .
3	Select the transmission speed of CIM 300. See section <a href="#">3.4 Setting the BACnet transmission speed</a> .
4	Select Device Object Instance Number. See section <a href="#">3.5 Selecting the Device Object Instance Number</a> .
5	If necessary, set line termination. See section <a href="#">3.8 Termination resistor</a> .
6	Connect the GENIbus cable from CIU 300 to the pump.
7	Connect the necessary cables from CIU 300 to the BACnet network. See section <a href="#">3.3 Connecting to the BACnet network</a> .
8	Connect the power cable to CIU 300, and switch it on.
9	Confirm that the GENIbus LED is permanently green and that the BACnet LED is either off or flashing green, indicating communication. See section <a href="#">3.10 LEDs</a> .

CIU 300 is now configured and ready.

### 8.2 Step-by-step guide to hardware setup, CIM 300

Step	Action
1	Complete the pump configuration, for example sensor configuration.
2	Select the BACnet MAC address (0-127) on CIM 300. See section <a href="#">3.7 Selecting the BACnet MAC address</a> .
3	Select the transmission speed of CIM 300. See section <a href="#">3.4 Setting the BACnet transmission speed</a> .
4	Select Device Object Instance Number. See section <a href="#">3.5 Selecting the Device Object Instance Number</a> .
5	If necessary, set line termination. See section <a href="#">3.8 Termination resistor</a> .
6	Connect the necessary cables from CIM 300 to the BACnet network. See section <a href="#">3.3 Connecting to the BACnet network</a> .
7	Confirm that the GENIbus LED is permanently green and that the BACnet LED is either off or flashing green, indicating communication. See section <a href="#">3.10 LEDs</a> .

CIM 300 is now configured and ready.

### 8.3 BACnet IP communication setup, CIM 500

Step	Action
1	Install CIM 500 in the Grundfos E-pump according to the pump documentation.
2	Select position 2 at the protocol rotary switch. See section <a href="#">4.2 Setting the Industrial Ethernet protocol</a> .
3	Power on the E-pump, and observe LED2 turn permanently green and LED1 remaining off.
4	Complete the pump configuration, for example sensor configuration and selection of local Operating mode, local Control mode and local Setpoint, for example with Grundfos GO Remote.
5	Connect one of the CIM 500 ethernet ports (RJ45) to a PC using an ethernet cable.
6	Configure the PC ethernet port to the same subnetwork as CIM 500, for example 192.168.1.1, and the subnet mask to 255.255.255.0. See section <a href="#">A.1 How to configure an IP address on your PC</a> on page 34.
7	Open your internet browser and make contact to the CIM 500 webserver. Default: 192.168.1.100
8	Log in to the webserver. Default: User: admin Password: Grundfos.
9	In the menu column to the left select: Configuration > Real time ethernet protocol
10	Type in the required settings for BACnet IP. See section <a href="#">A.2 Webserver configuration</a> on page 34.
11	Click [Submit] to transfer the new settings, and close the web browser.

CIM 500 is now ready to be accessed from a BACnet IP master via one of its ethernet ports. Use the IP address selected under step 9.

- The CIM 500 LED 1 will be flashing green when BACnet IP communication takes place.
- You can use the two ethernet ports for daisy chaining of CIM 500 modules.
- It is possible to have connection to the webserver simultaneously with a connection to a BACnet IP master.
- It is possible to have connection to more BACnet IP masters simultaneously, for example to have connection to PC Tool CIM/CIU while connected to another BACnet IP master.



## 8.4 BACnet IP communication setup, CIU 500

Step	Action
1	Check that both CIU 500 and the E-pump are powered off.
2	Remove the front cover of CIU 500.
3	Select position 2 at the CIM 500 module protocol rotary switch. See section <a href="#">4.2 Setting the Industrial Ethernet protocol</a> .
4	Connect the GENIbus cable from CIU 500 to the E-pump. See fig. 5 in "CIU, Communication Interface Unit installation and operating instructions" or see the CIU quick guide.
5	Power on CIU 500 and the E-pump, and observe LED2 turn permanently green and LED1 remaining off.
6	Connect one of the CIU 500 ethernet ports (RJ45) to a PC using an ethernet cable.
7	Configure the PC ethernet port to the same subnetwork as CIM 500, for example 192.168.1.1, and the subnet mask to 255.255.255.0. See section <a href="#">A.1 How to configure an IP address on your PC</a> on page 34.
8	Open your internet browser and make contact to the CIM 500 webserver. Default: 192.168.1.100.
9	Log in to the webserver. Default: User: admin Password: Grundfos.
10	In the menu column to the left select: Configuration > Real time ethernet protocol
11	Type in the required settings for BACnet IP. See section <a href="#">A.2 Webserver configuration</a> on page 34
12	Click [Submit] to transfer the new settings and close the web browser.

CIM 500 is now ready to be accessed from a BACnet IP master via one of its ethernet ports. Use the IP address selected under step 10.

- The CIU 500 LED 1 will be flashing green when BACnet IP communication takes place.
- You can use the two ethernet ports for daisy chaining of CIM 500 modules.
- It is possible to have connection to the webserver simultaneously with a connection to a BACnet IP master.
- It is possible to have connection to more BACnet IP masters simultaneously, for example to have connection to PC Tool CIM/CIU while connected to another BACnet IP master.

## 9. Fault finding the product

### 9.1 CIM/CIU 300 BACnet IP

#### 9.1.1 LED status

Faults in a CIM/CIU 300 can be detected by observing the status of the two communication LEDs. See the table below.

Fault (LED status)	Possible cause	Remedy
1. LED1 and LED2 remain off when the power supply is connected, and 5 seconds have passed.	a) CIM 300 is defective.	Replace CIM 300.
2. LED2 for internal communication is flashing red.	a) No internal communication between CIM/CIU 300 and the Grundfos pump.	<ul style="list-style-type: none"> <li>Check the cable connection between the pump and CIU 300.</li> <li>Check that the individual conductors have been fitted correctly.</li> <li>Check the power supply to the pump.</li> </ul>
3. LED2 for internal communication is permanently red.	a) CIM/CIU 300 does not support the connected pump.	Contact the nearest Grundfos company.
4. BACnet LED1 is permanently red.	a) Fault in the CIM 300 BACnet configuration.	<ul style="list-style-type: none"> <li>Ensure that the BACnet MAC address has a valid setting. See section <a href="#">3.7 Selecting the BACnet MAC address</a>.</li> <li>Ensure that the Device Object Instance Number is within the allowed range. See section <a href="#">3.5 Selecting the Device Object Instance Number</a>.</li> </ul>
5. BACnet LED1 is flashing red.	a) Fault in the BACnet communication (cyclic redundancy check).	<ul style="list-style-type: none"> <li>Check the transmission speed, switches SW4 and SW5. See section <a href="#">3.4 Setting the BACnet transmission speed</a>.</li> <li>Check the cable connection between CIM 300 and the BACnet network.</li> <li>Check the termination resistor settings, switches SW1 and SW2. See section <a href="#">3.8 Termination resistor</a>.</li> </ul>

#### 9.1.2 BACnet faults

Fault	Possible cause	Remedy
1. CIM/CIU 300 does not communicate on the BACnet MS/TP network.	a) Configuration or wiring fault.	<p>Ensure that the cable between the BACnet MS/TP devices is connected correctly. See section <a href="#">3.3 Connecting to the BACnet network</a> for wiring recommendations.</p> <p>Ensure that the BACnet MAC address and Device Object Instance Number are configured correctly and are unique on the network. See section <a href="#">3.7 Selecting the BACnet MAC address</a> and <a href="#">3.5 Selecting the Device Object Instance Number</a> for address selections.</p> <p>Ensure that the transmission speed is configured correctly. See section <a href="#">3.4 Setting the BACnet transmission speed</a>.</p> <p>Ensure that each end of the BACnet MS/TP trunk cable is terminated, if necessary. See section <a href="#">3.8 Termination resistor</a> for line termination of Grundfos CIM/CIU 300.</p> <p>Ensure that the bus topology for a BACnet MS/TP network is correct.</p>
	b) CIM/CIU 300 is instructed to not communicate on the BACnet network via the DeviceCommunicationControl service.	Use the Device Communication Control service to enable communication from the device.
2. The pump does not react to control commands from the bus.	a) The pump is running in local mode.	Set the pump to bus control by setting the Present_Value of BO, 0 to 1.
3. There are only a few BACnet objects available, and the GENIbus LED flashes red.	a) There is no communication between CIM 300 and the pump.	<p>Ensure that the GENIbus cable between CIM 300 and the pump is connected correctly.</p> <p>Ensure that the pump is switched on and able to communicate on GENIbus.</p>

## 9.2 CIM/CIU 500 BACnet IP

You can detect faults in CIU 500 by observing the status of the two communication LEDs. See the table below.

### 9.2.1 LED status

#### CIU 500 connected to an E-pump

Fault (LED status)	Possible cause	Remedy
1. LED1 and LED2 remain off when the power supply is connected.	a) CIM 500 is fitted incorrectly in the Grundfos product. b) CIM 500 is defective.	Check that CIM 500 is fitted and connected correctly. Replace CIM 500.
2. LED2 for internal communication is flashing red.	a) No internal communication between CIM 500 and the Grundfos product.	Check that CIM 500 is fitted correctly in the Grundfos product.
3. LED2 for internal communication is permanently red.	a) CIM 500 does not support the Grundfos product connected.	Contact the nearest Grundfos company.
4. BACnet LED1 is permanently red.	a) Fault in the CIM 500 BACnet IP configuration.	Check that the rotary switch SW1 is set to 2. Check that BACnet IP-address configuration is correct. See section <a href="#">A.2 Webserver configuration</a> on page 34.
5. LED1 is permanently red and green at the same time.	a) Error in firmware download.	Use the webserver to download the firmware again.
6. LED2 is permanently red and green at the same time.	a) Memory fault.	Replace CIM 500.

#### CIM 500 fitted in CIU 500

Fault (LED status)	Possible cause	Remedy
1. LED1 and LED2 remain off when the power supply is connected.	a) CIU 500 is defective.	Replace CIU 500.
2. LED2 for internal communication is flashing red.	a) No internal communication between CIU 500 and the Grundfos product.	<ul style="list-style-type: none"> <li>Check the cable connection between the Grundfos product and CIU 500.</li> <li>Check that the individual conductors have been fitted correctly, for example not reversed.</li> <li>Check the power supply to the Grundfos product.</li> </ul>
3. LED2 for internal communication is permanently red.	a) CIM 500 does not support the Grundfos product connected.	Contact the nearest Grundfos company.
4. The ethernet LED1 is permanently red.	a) Fault in the CIM 500 BACnet IP configuration.	Check that the rotary switch SW1 is set to 2. Check that BACnet IP-address configuration is correct. See section <a href="#">A.2 Webserver configuration</a> on page 34.
5. LED1 is permanently red and green at the same time.	a) Error in firmware download.	Use the webserver to download the firmware again.
6. LED2 is permanently red and green at the same time.	a) Memory fault.	Replace CIM 500.

## 9.2.2 CIM/CIU 500 BACnet IP communication faults

Fault	Possible cause	Remedy
1. The slave does not respond to telegrams.	a) Configuration or wiring error.	<ul style="list-style-type: none"> <li>Check the visual diagnostics on the BACnet slave. Normal conditions are that the Grundfos GENIbus LED (LED2) is permanently green and that the BACnet IP LED (LED1) is off or flashing green. If not, see section <a href="#">9.2.1 LED status</a>.</li> <li>Make sure that the cable between the BACnet IP master and the BACnet slave is connected correctly. See section <a href="#">4.1 Connecting the ethernet cable</a>.</li> <li>Ensure that the slave IP address is configured correctly, and that the correct slave IP address is used in the BACnet master poll. See section <a href="#">4.3 Setting the IP addresses</a>.</li> </ul>
2. The slave returns data value 0xFFFF (65535).	a) The value is unavailable. A data value of 0xFFFF does not necessarily indicate an error condition. It means that the value is unavailable from the E-pump.	See section <a href="#">6. Object overview</a> for available data.
	b) The E-pump is not configured to show the value or lacks a sensor to read the value.	See section <a href="#">6.6 Analog inputs</a> for data values that require a sensor.
3. The slave does not react to control actions or to writing of settings.	The E-pump might be in "Local" mode, in which case Operating mode, Control mode and Setpoint cannot be changed from bus.	Set the E-pump in "Remote mode" by setting binary output BO, = "Set control source" to value 1 (=Remote). The E-pump should show "Controlled from bus" when status is read in Grundfos GO Remote.

## 10. BACnet telegrams

### 10.1 BACnet MS/TP telegram overview

All BACnet MS/TP telegrams have the following format:

Preamble	Telegram type	Destination	Source	Length	Header CRC	Data	Data CRC	Pad
2 bytes: 0x55 0xFF	1 byte	1 byte	1 byte	2 bytes, MSB first	1 byte	Variable, [0-501] bytes	2 bytes, LSB first	At most 1 byte 0xFF

For BACnet MS/TP, the destination address and source address are MAC addresses. See section [3.7 Selecting the BACnet MAC address](#). A destination address of 255 (0xFF) denotes broadcast. The length field specifies the length in bytes of the data field which must be between 0 and 501 bytes long.

### 10.2 Telegram types

The available telegram types are listed below.

Type	Name	Description
00	Token	Used to pass network mastership to the destination device.
01	Poll for master	Discovers the presence of other master devices on the network.
02	Reply to poll for master	Used by a master to indicate a wish to enter the token ring.
03	Test request	Used to initiate a loopback test.
04	Test response	A reply to a test request telegram.
05	BACnet data, expecting reply	Used for data transmission where a reply is expected.
06	BACnet data, not expecting reply	Used for data transmission where no reply is expected.
07	Reply postponed	Used by master devices to defer sending a BACnet data reply.

## 11. BACnet MAC address (CIM 300)

BACnet address	SW6	SW7
0	0	0
1	0	1
2	0	2
3	0	3
4	0	4
5	0	5
6	0	6
7	0	7
8	0	8
9	0	9
10	0	A
11	0	B
12	0	C
13	0	D
14	0	E
15	0	F
16	1	0
17	1	1
18	1	2
19	1	3
20	1	4
21	1	5
22	1	6
23	1	7
24	1	8
25	1	9
26	1	A
27	1	B
28	1	C
29	1	D
30	1	E
31	1	F
32	2	0
33	2	1
34	2	2
35	2	3
36	2	4
37	2	5
38	2	6
39	2	7
40	2	8
41	2	9
42	2	A
43	2	B
44	2	C
45	2	D
46	2	E
47	2	F
48	3	0
49	3	1
50	3	2

BACnet address	SW6	SW7
51	3	3
52	3	4
53	3	5
54	3	6
55	3	7
56	3	8
57	3	9
58	3	A
59	3	B
60	3	C
61	3	D
62	3	E
63	3	F
64	4	0
65	4	1
66	4	2
67	4	3
68	4	4
69	4	5
70	4	6
71	4	7
72	4	8
73	4	9
74	4	A
75	4	B
76	4	C
77	4	D
78	4	E
79	4	F
80	5	0
81	5	1
82	5	2
83	5	3
84	5	4
85	5	5
86	5	6
87	5	7
88	5	8
89	5	9
90	5	A
91	5	B
92	5	C
93	5	D
94	5	E
95	5	F
96	6	0
97	6	1
98	6	2
99	6	3
100	6	4
101	6	5

BACnet address	SW6	SW7
102	6	6
103	6	7
104	6	8
105	6	9
106	6	A
107	6	B
108	6	C
109	6	D
110	6	E
111	6	F
112	7	0
113	7	1
114	7	2
115	7	3
116	7	4
117	7	5
118	7	6
119	7	7
120	7	8
121	7	9
122	7	A
123	7	B
124	7	C
125	7	D
126	7	E
127	7	F

If the MAC address switches are set to an invalid MAC address value, a MAC address of 0 will be used.

## 12. Grundfos alarm and warning codes

This is a complete list of alarm and warning codes for Grundfos products. For the codes supported by this product, see the alarms and warnings section.

Code	Description	Code	Description	Code	Description
1	Leakage current	36	Outlet valve leakage	71	Motor temperature 2 (Pt100, t_mo2)
2	Missing phase	37	Inlet valve leakage	72	Hardware fault, type 1
3	External fault signal	38	Vent valve defective	73	Hardware shutdown (HSD)
4	Too many restarts	39	Valve stuck or defective	74	Internal supply voltage too high
5	Regenerative braking	40	Undervoltage	75	Internal supply voltage too low
6	Mains fault	41	Undervoltage transient	76	Internal communication fault
7	Too many hardware shutdowns	42	Cut-in fault (dV/dt)	77	Communication fault, twin-head pump
8	PWM switching frequency reduced	43	-	78	Fault, speed plug
9	Phase sequence reversal	44	-	79	Functional fault, add-on module
10	Communication fault, pump	45	Voltage asymmetry	80	Hardware fault, type 2
11	Water-in-oil fault (motor oil)	46	-	81	Verification error, data area (RAM)
12	Time for service (general service information)	47	-	82	Verification error, code area (ROM, FLASH)
13	Moisture alarm, analog	48	Overload	83	Verification error, FE parameter area (EEPROM)
14	Electronic DC-link protection activated (ERP)	49	Overcurrent (i_line, i_dc, i_mo)	84	Memory access error
15	Communication fault, main system (SCADA)	50	Motor-protection function, general shutdown (MPF)	85	Verification error, BE parameter area (EEPROM)
16	Other	51	Blocked motor or pump	86	Fault (add-on) I/O module
17	Performance requirement cannot be met	52	Motor slip high	87	-
18	Commanded alarm standby (trip)	53	Stalled motor	88	Sensor fault
19	Diaphragm break (dosing pump)	54	Motor-protection function, 3 sec. limit	89	Signal fault, (feedback) sensor 1
20	Insulation resistance low	55	Motor current protection activated (MCP)	90	Signal fault, speed sensor
21	Too many starts per hour	56	Underload	91	Signal fault, temperature sensor 1
22	Moisture switch alarm, digital	57	Dry running	92	Calibration fault, (feedback) sensor
23	Smart trim gap alarm	58	Low flow	93	Signal fault, sensor 2
24	Vibration	59	No flow	94	Limit exceeded, sensor 1
25	Setup conflict	60	Low input power	95	Limit exceeded, sensor 2
26	Load continues even if the motor has been switched off	61	-	96	Setpoint signal outside range
27	External motor protector activated (for example MP 204)	62	-	97	Signal fault, setpoint input
28	Battery low	63	-	98	Signal fault, input for setpoint influence
29	Turbine operation (impellers forced backwards)	64	-	99	Signal fault, input for analog setpoint
30	Change bearings (specific service information)	65	Motor temperature 1 (t_m or t_mo or t_mo1)	100	RTC time synchronisation with cellular network occurred
31	Change varistor(s) (specific service information)	66	Temperature, control electronics (t_e)	101	-
32	Overvoltage	67	Temperature too high, internal frequency converter module (t_m)	102	Dosing pump not ready
33	Soon time for service (general service information)	68	External temperature or water temperature (t_w)	103	Emergency stop
34	No priming water	69	Thermal relay 1 in motor, for example Klixon	104	Software shutdown
35	Gas in pump head, de-aerating problem	70	Thermal relay 2 in motor, for example thermistor	105	Electronic rectifier protection activated (ERP)

Code	Description	Code	Description	Code	Description
106	Electronic inverter protection activated (EIP)	141	-	176	Signal fault, temperature sensor 3 (t_mo3)
107	-	142	-	177	Signal fault, Smart trim gap sensor
108	-	143	-	178	Signal fault, vibration sensor
109	-	144	Motor temperature 3 (Pt100, t_mo3)	179	Signal fault, bearing temperature sensor (Pt100), general or top bearing
110	Skew load, electrical asymmetry	145	Bearing temperature high (Pt100), in general or top bearing	180	Signal fault, bearing temperature sensor (Pt100), middle bearing
111	Current asymmetry	146	Bearing temperature high (Pt100), middle bearing	181	Signal fault, PTC sensor (short-circuited)
112	Cosφ too high	147	Bearing temperature high (Pt100), bottom bearing	182	Signal fault, bearing temperature sensor (Pt100), bottom bearing
113	Cosφ too low	148	Motor bearing temperature high (Pt100) in drive end (DE)	183	Signal fault, extra temperature sensor
114	Motor heater function activated (frost protection)	149	Motor bearing temperature high (Pt100) in non-drive end (NDE)	184	Signal fault, general-purpose sensor
115	Too many grinder reversals or grinder reversal attempt failed	150	Fault (add-on) pump module	185	Unknown sensor type
116	Grinder motor overtemperature	151	Fault, display (HMI)	186	Signal fault, power meter sensor
117	Intrusion (door opened)	152	Communication fault, add-on module	187	Signal fault, energy meter
118	Signal fault, hydrogen sulfide H2S sensor	153	Fault, analog output	188	Signal fault, user-defined sensor
119	Signal fault, analog input AI4	154	Communication fault, display	189	Signal fault, level sensor
120	Auxiliary winding fault (single phase motors)	155	Inrush fault	190	Limit exceeded, sensor 1 (for example alarm level in WW application)
121	Auxiliary winding current too high (single-phase motors)	156	Communication fault, internal frequency converter module	191	Limit exceeded, sensor 2 (for example high level in WW application)
122	Auxiliary winding current too low (single-phase motors)	157	Real-time clock out of order	192	Limit exceeded, sensor 3 (for example overflow level in WW application)
123	Start capacitor, low (single-phase motors)	158	Hardware circuit measurement fault	193	Limit exceeded, sensor 4 (for example low level in WW/tank filling application)
124	Run capacitor, low (single-phase motors)	159	CIM fault (Communication Interface Module)	194	Limit exceeded, sensor 5
125	Signal fault, outdoor temperature sensor	160	Cellular modem, SIM card fault	195	Limit exceeded, sensor 6
126	Signal fault, air temperature sensor	161	Sensor supply fault, 5 V	196	Operation with reduced efficiency
127	Signal fault, shunt relative pressure sensor	162	Sensor supply fault, 24 V	197	Operation with reduced pressure
128	Strainer clogged	163	Measurement fault, motor protection	198	Operation with increased power consumption
129	-	164	Signal fault, LiqTec sensor	199	Process out of range (monitoring, estimation, calculation, control)
130	-	165	Signal fault, analog input 1	200	Application alarm
131	-	166	Signal fault, analog input 2	201	External sensor input high
132	-	167	Signal fault, analog input 3	202	External sensor input low
133	-	168	Signal fault, pressure sensor	203	Alarm on all pumps
134	-	169	Signal fault, flow sensor	204	Inconsistency between sensors
135	-	170	Signal fault, water-in-oil (WIO) sensor	205	Level float switch sequence inconsistency
136	-	171	Signal fault, moisture sensor	206	Water shortage, level 1
137	-	172	Signal fault, atmospheric pressure sensor	207	Water leakage
138	-	173	Signal fault, rotor position sensor (Hall sensor)	208	Cavitation
139	-	174	Signal fault, rotor origo sensor	209	Non-return valve fault
140	-	175	Signal fault, temperature sensor 2 (t_mo2)	210	High pressure



Code	Description	Code	Description	Code	Description
211	Low pressure	226	Communication fault, I/O module	241	Motor phase failure
212	Diaphragm tank precharge pressure out of range	227	Combi event	242	Automatic motor model recognition failed
213	VFD not ready	228	Night flow max. limit exceeded	243	Motor relay has been forced (manually operated or commanded)
214	Water shortage, level 2	229	Water on floor	244	Fault, On/Off/Auto switch
215	Soft pressure buildup time-out	230	Network alarm	245	Pump continuous runtime too long
216	Pilot pump alarm	231	Ethernet: No IP address from DHCP server	246	User-defined relay has been forced (manually operated or commanded)
217	Alarm, general-purpose sensor high	232	Ethernet: Auto-disabled due to misuse	247	Power-on notice, (device or system has been switched off)
218	Alarm, general-purpose sensor low	233	Ethernet: IP address conflict	248	Fault, battery/UPS
219	Pressure relief not adequate	234	Backup pump alarm	249	User-defined event 1
220	Fault, motor contactor feedback	235	Gas detected	250	User-defined event 2
221	Fault, mixer contactor feedback	236	Pump 1 fault	251	User-defined event 3
222	Time for service, mixer	237	Pump 2 fault	252	User-defined event 4
223	Time for service, mixer	238	Pump 3 fault	253	SMS data from DDD sensor not received within time limit
224	Pump fault, due to auxiliary component or general fault	239	Pump 4 fault	254	Inconsistent data model
225	Communication fault, pump module	240	Lubricate bearings (specific service information)		

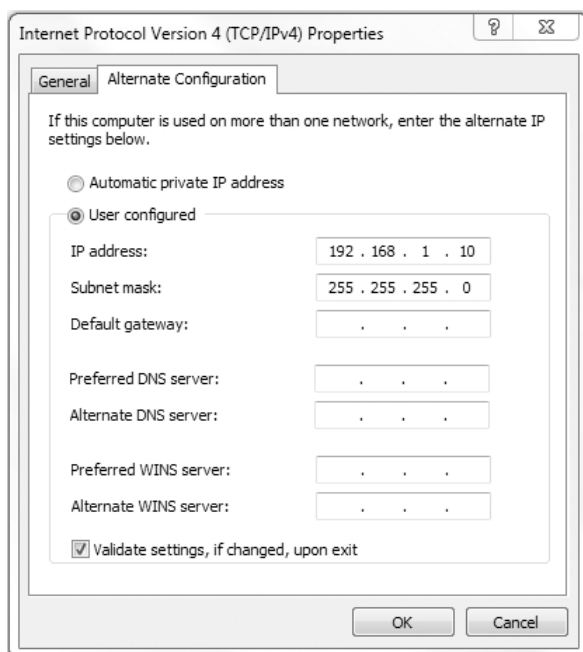
## Appendix

The appendix describes the parts of the CIM 500 webserver needed for the configuration of a BACnet IP ethernet connection. For other CIM 500 webserver features, not specifically related to BACnet IP, see the installation and operating instructions for CIM 500.

### A.1 How to configure an IP address on your PC

For connecting a PC to CIM 500 via ethernet, the PC must be set to use a fixed (static) IP address belonging to the same subnetwork as CIM 500.

1. Open "Control Panel".
2. Enter "Network and Sharing Center".
3. Click "Change adapter settings".
4. Right-click and select "Properties" for ethernet adapter. Typically "Local Area Connection".
5. Select properties for "Internet Protocol Version 4(TCP/IPv4)".
6. Select the "Alternate Configuration" tab.
7. Configure an IP address and subnet mask to be used by your PC. See fig. 1.



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Fig. 1 Example from Windows 7

### A.2 Webserver configuration

The built-in webserver is an easy and effective way to monitor the status of CIM 500 and configure the available functions and Industrial Ethernet protocols. The webserver also makes it possible to update the firmware of CIM 500, and store or restore settings.

To establish a connection from a PC to CIM 500, proceed as follows:

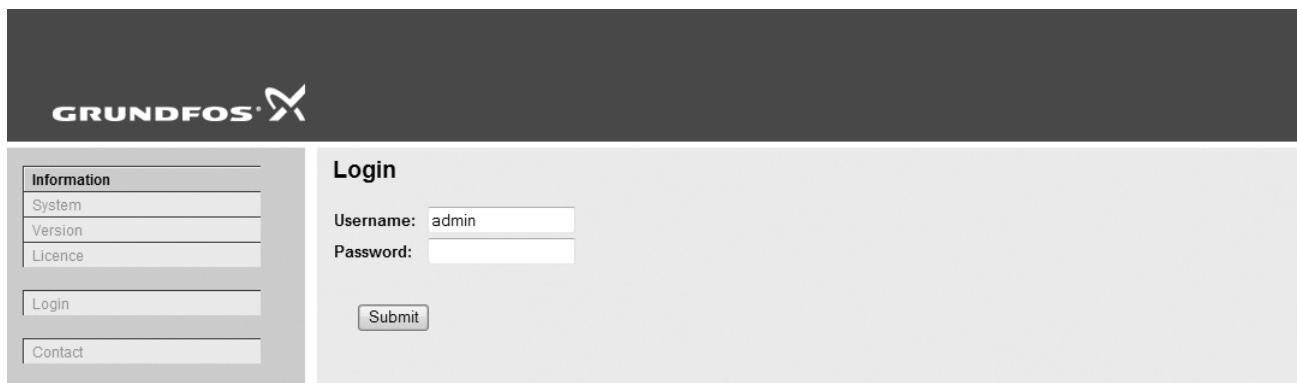
#### Before configuration

- Check that the PC and CIM 500 are connected via an ethernet cable.
- Check that the PC ethernet port is set to the same network as the CIM 500. For network configuration, see section [A.1 How to configure an IP address on your PC](#).

To establish a connection from a PC to CIM 500 for the first time, the following steps are required:

1. Open a standard Internet browser and type 192.168.1.100 in the URL address field.
2. Log in to the webserver.

## A.3 Login



GRUNDFOS

**Information**

System

Version

Licence

Login

Contact

**Login**

Username: admin

Password:

Submit

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**Fig. 2** Login

User name	Enter user name. Default: admin.
Password	Enter password. Default: Grundfos.



User name and password can be changed on the webserver under "User Management".

A.4 BACnet IP configuration

Information

System

Version

Licence

Configuration

Real Time Ethernet Protocol

Network Settings

GENIpro TCP Protocol

Email

Time

User Management

Firmware Update

Logout

Contact

Real Time Ethernet Protocol Configuration - BACnet IP

Protocol Settings

UDP Port Number: 47808

Device Instance: 227000

Device Name:

Device Location:

Max APDU: 1476

Custom device instance enable: ☐

Foreign Device settings

Foreign Device: ☐

IP Address: 0.0.0.0

UDP Port : 47808


Re Register Time: 30

Submit

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Fig. 3 Real Time Ethernet Protocol Configuration - BACnet IP

Object	Description
UDP Port Number	Select the UDP port number. The default number is 47808, the standard UDP port number for BACnet IP.
Device Instance	Select the Device Instance. The default number is 227000. The Device Instance must be unique in the BACnet network. Grundfos is 227 and it is fixed. The lasts three digits can be changed.
Device Name	You can name the device. The device name must be unique in the BACnet network (optional).
Device Location	You can name the device location for local identification (optional).
Max APDU	Select the maximum Application Protocol Data Unit, between 50 and 1476. By default it is 1476 bytes.
Custom device instance enable	If ticked, CIM 500 is configured to use a BACnet custom device instance number.
Foreign Device	If ticked, CIM 500 is configured as a foreign device.
IP Address	Enter the foreign IP address.
UDP Port	Select the UDP port number. The default number is 47808.
Re Register Time	Select the time period during which the foreign device must re-register on the BACnet network.



The IP address and subnet mask can be defined under "Network Settings".

**Argentina**

Bombas GRUNDFOS de Argentina S.A.  
Ruta Panamericana km. 37.500 Centro  
Industrial Garin  
1619 Garin Pcia. de B.A.  
Phone: +54-3327 414 444  
Telefax: +54-3327 45 3190

**Australia**

GRUNDFOS Pumps Pty. Ltd.  
P.O. Box 2040  
Regency Park  
South Australia 5942  
Phone: +61-8-8461-4611  
Telefax: +61-8-8340 0155

**Austria**

GRUNDFOS Pumpen Vertrieb Ges.m.b.H.  
Grundfosstraße 2  
A-5082 Grödig/Salzburg  
Tel.: +43-6246-883-0  
Telefax: +43-6246-883-30

**Belgium**

N.V. GRUNDFOS Bellux S.A.  
Boomsesteenweg 81-83  
B-2630 Aartselaar  
Tél.: +32-3-870 7300  
Télécopie: +32-3-870 7301

**Belarus**

Представительство ГРУНДФОС в  
Минске  
220125, Минск  
ул. Шафарьянская, 11, оф. 56, БЦ  
«Порт»  
Тел.: +7 (375 17) 286 39 72/73  
Факс: +7 (375 17) 286 39 71  
E-mail: minsk@grundfos.com

**Bosnia and Herzegovina**

GRUNDFOS Sarajevo  
Zmaja od Bosne 7-7A,  
BH-71000 Sarajevo  
Phone: +387 33 592 480  
Telefax: +387 33 590 465  
www.ba.grundfos.com  
e-mail: grundfos@bih.net.ba

**Brazil**

BOMBAS GRUNDFOS DO BRASIL  
Av. Humberto de Alencar Castelo Branco,  
630  
CEP 09850 - 300  
São Bernardo do Campo - SP  
Phone: +55-11 4393 5533  
Telefax: +55-11 4343 5015

**Bulgaria**

Grundfos Bulgaria EOOD  
Slatina District  
Iztochna Tangenta street no. 100  
BG - 1592 Sofia  
Tel. +359 2 49 22 200  
Fax. +359 2 49 22 201  
email: bulgaria@grundfos.bg

**Canada**

GRUNDFOS Canada Inc.  
2941 Brighton Road  
Oakville, Ontario  
L6H 6C9  
Phone: +1-905 829 9533  
Telefax: +1-905 829 9512

**China**

GRUNDFOS Pumps (Shanghai) Co. Ltd.  
10F The Hub, No. 33 Suhong Road  
Minhang District  
Shanghai 201106  
PRC  
Phone: +86 21 612 252 22  
Telefax: +86 21 612 253 33

**COLOMBIA**

GRUNDFOS Colombia S.A.S.  
Km 1.5 vía Siberia-Cota Conj. Potrero  
Chico,  
Parque Empresarial Arcos de Cota Bod.  
1A.  
Cota, Cundinamarca  
Phone: +57(1)-2913444  
Telefax: +57(1)-8764586

**Croatia**

GRUNDFOS CROATIA d.o.o.  
Buzinski prilaz 38, Buzin  
HR-10010 Zagreb  
Phone: +385 1 6595 400  
Telefax: +385 1 6595 499  
www.hr.grundfos.com

**GRUNDFOS Sales Czechia and Slovakia s.r.o.**

Čajkovského 21  
779 00 Olomouc  
Phone: +420-585-716 111

**Denmark**

GRUNDFOS DK A/S  
Martin Bachs Vej 3  
DK-8850 Bjerringbro  
Tlf.: +45-87 50 50 50  
Telefax: +45-87 50 51 51  
E-mail: info\_GDK@grundfos.com  
www.grundfos.com/DK

**Estonia**

GRUNDFOS Pumps Eesti OÜ  
Peterburi tee 92G  
11415 Tallinn  
Tel: + 372 606 1690  
Fax: + 372 606 1691

**Finland**

OY GRUNDFOS Pumput AB  
Trukkikuja 1  
FI-01360 Vantaa  
Phone: +358-(0) 207 889 500

**France**

Pompes GRUNDFOS Distribution S.A.  
Parc d'Activités de Chesnes  
57, rue de Malacombie  
F-38290 St. Quentin Fallavier (Lyon)  
Tél.: +33-4 74 82 15 15  
Télécopie: +33-4 74 94 10 51

**Germany**

GRUNDFOS GMBH  
Schlüterstr. 33  
40699 Erkrath  
Tel.: +49-(0) 211 929 69-0  
Telefax: +49-(0) 211 929 69-3799  
e-mail: infoservice@grundfos.de  
Service in Deutschland:  
e-mail: kundendienst@grundfos.de

**Greece**

GRUNDFOS Hellas A.E.B.E.  
20th km. Athinon-Markopoulou Av.  
P.O. Box 71  
GR-19002 Peania  
Phone: +0030-210-66 83 400  
Telefax: +0030-210-66 46 273

**Hong Kong**

GRUNDFOS Pumps (Hong Kong) Ltd.  
Unit 1, Ground floor  
Siu Wai Industrial Centre  
29-33 Wing Hong Street &  
68 King Lam Street, Cheung Sha Wan  
Kowloon  
Phone: +852-27861706 / 27861741  
Telefax: +852-27858664

**Hungary**

GRUNDFOS Hungária Kft.  
Tópark u. 8  
H-2045 Törökbálint,  
Phone: +36-23 511 110  
Telefax: +36-23 511 111

**India**

GRUNDFOS Pumps India Private Limited  
118 Old Mahaballipuram Road  
Thoraipakkam  
Chennai 600 096  
Phone: +91-44 2496 6800

**Indonesia**

PT. GRUNDFOS POMPA  
Graha Intirub Lt. 2 & 3  
Jln. Cililitan Besar No.454. Makasar,  
Jakarta Timur  
ID-Jakarta 13650  
Phone: +62 21-469-51900  
Telefax: +62 21-460 6910 / 460 6901

**Ireland**

GRUNDFOS (Ireland) Ltd.  
Unit A, Merrywell Business Park  
Ballymount Road Lower  
Dublin 12  
Phone: +353-1-4089 800  
Telefax: +353-1-4089 830

**Italy**

GRUNDFOS Pompe Italia S.r.l.  
Via Gran Sasso 4  
I-20060 Truccazzano (Milano)  
Tel.: +39-02-95838112  
Telefax: +39-02-95309290 / 95838461

**Japan**

GRUNDFOS Pumps K.K.  
1-2-3, Shin-Miyakoda, Kita-ku,  
Hamamatsu  
431-2103 Japan  
Phone: +81 53 428 4760  
Telefax: +81 53 428 5005

**Korea**

GRUNDFOS Pumps Korea Ltd.  
6th Floor, Aju Building 679-5  
Yeoksam-dong, Kangnam-ku, 135-916  
Seoul, Korea  
Phone: +82-2-5317 600  
Telefax: +82-2-5633 725

**Latvia**

SIA GRUNDFOS Pumps Latvia  
Deglava biznesa centrs  
Augusta Deglava iela 60, LV-1035, Rīga,  
Tālr.: + 371 714 9640, 7 149 641  
Fakss: + 371 914 9646

**Lithuania**

GRUNDFOS Pumps UAB  
Smolensko g. 6  
LT-03201 Vilnius  
Tel: + 370 52 395 430  
Fax: + 370 52 395 431

**Malaysia**

GRUNDFOS Pumps Sdn. Bhd.  
7 Jalan Peguam U1/25  
Glenmarie Industrial Park  
40150 Shah Alam  
Selangor  
Phone: +60-3-5569 2922  
Telefax: +60-3-5569 2866

**Mexico**

Bombas GRUNDFOS de México S.A. de  
C.V.  
Boulevard TLC No. 15  
Parque Industrial Stiva Aeropuerto  
Apodaca, N.L. 66600  
Phone: +52-81-8144 4000  
Telefax: +52-81-8144 4010

**Netherlands**

GRUNDFOS Netherlands  
Veluwezoom 35  
1326 AE Almere  
Postbus 22015  
1302 CA ALMERE  
Tel.: +31-88-478 6336  
Telefax: +31-88-478 6332  
E-mail: info\_gnl@grundfos.com

**New Zealand**

GRUNDFOS Pumps NZ Ltd.  
17 Beatrice Tinsley Crescent  
North Harbour Industrial Estate  
Albany, Auckland  
Phone: +64-9-415 3240  
Telefax: +64-9-415 3250

**Norway**

GRUNDFOS Pumper A/S  
Strømsveien 344  
Postboks 235, Leirdal  
N-1011 Oslo  
Tlf.: +47-22 90 47 00  
Telefax: +47-22 32 21 50

**Poland**

GRUNDFOS Pompy Sp. z o.o.  
ul. Klonowa 23  
Baranowo k. Poznania  
PL-62-081 Przeźmierowo  
Tel: (+48-61) 650 13 00  
Fax: (+48-61) 650 13 50

**Portugal**

Bombas GRUNDFOS Portugal, S.A.  
Rua Calvet de Magalhães, 241  
Apartado 1079  
P-2770-153 Paço de Arcos  
Tel.: +351-21-440 76 00  
Telefax: +351-21-440 76 90

**Romania**

GRUNDFOS Pompe România SRL  
Bd. Biruintei, nr 103  
Pantelimon county Ilfov  
Phone: +40 21 200 4100  
Telefax: +40 21 200 4101  
E-mail: romania@grundfos.ro

**Russia**

ООО Грундфос Россия  
ул. Школьная, 39-41  
Москва, RU-109544, Russia  
Тел. (+7) 495 564-88-00 (495) 737-30-00  
Факс (+7) 495 564 8811  
E-mail grundfos.moscow@grundfos.com

**Serbia**

Grundfos Srbija d.o.o.  
Omladinskih brigada 90b  
11070 Novi Beograd  
Phone: +381 11 2258 740  
Telefax: +381 11 2281 769  
www.rs.grundfos.com

**Singapore**

GRUNDFOS (Singapore) Pte. Ltd.  
25 Jalan Tukang  
Singapore 619264  
Phone: +65-6681 9688  
Telefax: +65-6681 9689

**Slovakia**

GRUNDFOS s.r.o.  
Prievozská 4D  
821 09 BRATISLAVA  
Phona: +421 2 5020 1426  
sk.grundfos.com

**Slovenia**

GRUNDFOS LJUBLJANA, d.o.o.  
Leskoškova 9e, 1122 Ljubljana  
Phone: +386 (0) 1 568 06 10  
Telefax: +386 (0)1 568 06 19  
E-mail: tehnika-si@grundfos.com

**South Africa**

Grundfos (PTY) Ltd.  
16 Lascelles Drive, Meadowbrook Estate  
1609 Germiston, Johannesburg  
Tel.: (+27) 10 248 6000  
Fax: (+27) 10 248 6002  
E-mail: lgradidge@grundfos.com

**Spain**

Bombas GRUNDFOS España S.A.  
Camino de la Fuentecilla, s/n  
E-28110 Algete (Madrid)  
Tel.: +34-91-848 8800  
Telefax: +34-91-628 0465

**Sweden**

GRUNDFOS AB  
Box 333 (Lunnagårdsgatan 6)  
431 24 Mölndal  
Tel.: +46 31 332 23 000  
Telefax: +46 31 331 94 60

**Switzerland**

GRUNDFOS Pumpen AG  
Bruggacherstrasse 10  
CH-8117 Fällanden/ZH  
Tel.: +41-44-806 8111  
Telefax: +41-44-806 8115

**Taiwan**

GRUNDFOS Pumps (Taiwan) Ltd.  
7 Floor, 219 Min-Chuan Road  
Taichung, Taiwan, R.O.C.  
Phone: +886-4-2305 0868  
Telefax: +886-4-2305 0878

**Thailand**

GRUNDFOS (Thailand) Ltd.  
92 Chaloom Phrakiat Rama 9 Road,  
Dokmai, Pravej, Bangkok 10250  
Phone: +66-2-725 8999  
Telefax: +66-2-725 8998

**Turkey**

GRUNDFOS POMPA San. ve Tic. Ltd. Sti.  
Gebze Organize Sanayi Bölgesi  
İhsan dede Caddesi,  
2. yol 200. Sokak No. 204  
41490 Gebze/ Kocaeli  
Phone: +90 - 262-679 7979  
Telefax: +90 - 262-679 7905  
E-mail: satis@grundfos.com

**Ukraine**

Бізнес Центр Європа  
Столичне шосе, 103  
м. Київ, 03131, Україна  
Телефон: (+38 044) 237 04 00  
Факс: (+38 044) 237 04 01  
E-mail: ukraine@grundfos.com

**United Arab Emirates**

GRUNDFOS Gulf Distribution  
P.O. Box 16768  
Jebel Ali Free Zone  
Dubai  
Phone: +971 4 8815 166  
Telefax: +971 4 8815 136

**United Kingdom**

GRUNDFOS Pumps Ltd.  
Grovebury Road  
Leighton Buzzard/Beds. LU7 4TL  
Phone: +44-1525-850000  
Telefax: +44-1525-850011

**U.S.A.**

GRUNDFOS Pumps Corporation  
9300 Loiret Blvd.  
Lenexa, Kansas 66219  
Phone: +1-913-227-3400  
Telefax: +1-913-227-3500

**Uzbekistan**

Grundfos Tashkent, Uzbekistan The Repre-  
sentative Office of Grundfos Kazakhstan in  
Uzbekistan  
38a, Oybek street, Tashkent  
Телефон: (+998) 71 150 3290 / 71 150  
3291  
Факс: (+998) 71 150 3292

Addresses Revised 15.01.2019

<b>97572650</b> 1119
ECM: 1271284

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